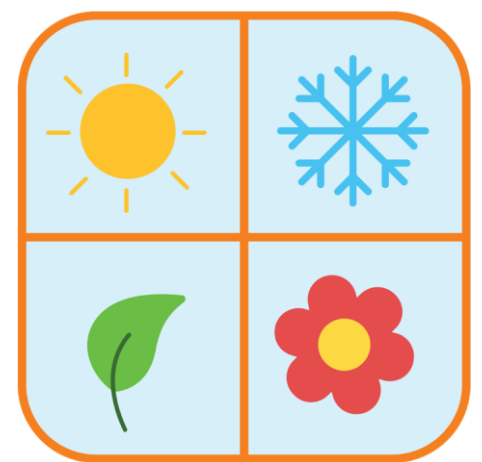
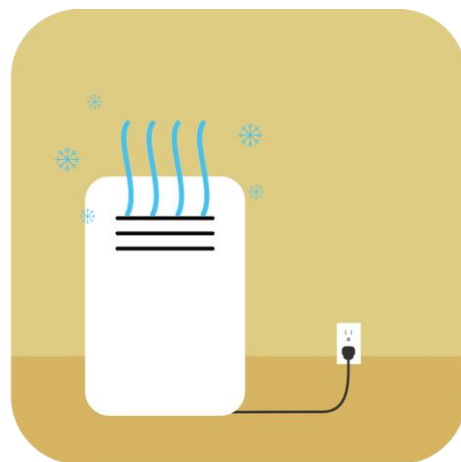
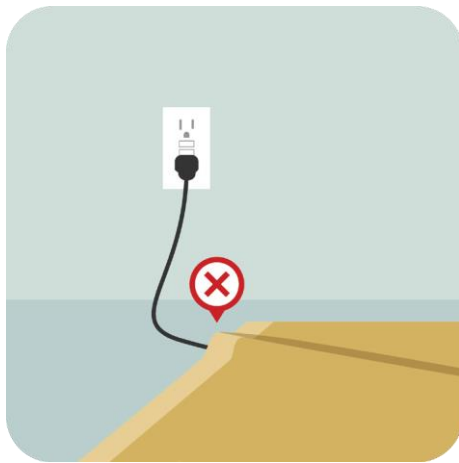


2021 Banbɔ Ho Akwankyerɛ



Sua nnooma bebre

Wobenya amaneebo bebre wo ti asem no ho wo saa akwankyerε yi mu, a Toronto Community Housing dawurobo, nhyiamu, mmara, nkrataa, ne nsem a woguso twerε ka ho wo torontohousing.ca.

Wo pεε wo nya saa akwankyerε yi baako a, wobetumi:

- Atwa ne mfonyini wo torontohousing.ca/safetyguide
- Ko beaε a dodoε tae hyiam, mantamu anaa (Dan Hwεsofoε ofese) Property Management Office
- Frε (Beaε a wohwε Nipa) Client Care Centre no wo **416-981-5500** anaa help@torontohousing.ca

Na saa amaneebo yi ye pεpεpε bere a woda no adi no.

Fa nsesaε biara a wobeyε koma help@torontohousing.ca

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Akwaaba

Toronto Community Housing wɔ adan bebree a fiefoɔ 58,000 a wɔwɔ fipam a atwa ahyia wɔ kurom ho nyinaa, a eye City of Toronto dea. Yɛbo yɛho mmɔden sɛ adan a yɛasisi no mu te, banbo wɔ ho, emu nnooma nyinaa yɛ adwuma na adan no boɔ nso nyɛ den, na ɛboa ma wɔn a wɔahan adan no ma wɔnya ɔsom ne mmoa a ɛben wɔn. Yɛne adwumakuo bebree yɛ adwuma bom sɛdeɛ ɛbebue akwan a ɛde mpɔntuo bɛba wɔn a ɛte yɛn mantamu ho abrabo ne asetena mu, na ɛnam so ama Toronto asetena ayɛ kama.

Wɔn a wɔahan yɛadan ne yɛn mantamu ho ho hia yɛn papapapa. Eyi yɛ akwankyerɛ a banbo ho nsem a ɛfa Toronto Community Housing fie ne dan ho wɔm. ɛkasa bebree fa kwan a wobɛfa so ayɛ krado ato ho sɛ biribi si mpofirim a. ɛsan nso kasa fa dwumadie a Toronto Community Housing adwumakuo ahorɔɔ di de boa bo mantamu ho ho ban.

Yɛda adwumayɛfoɔ bebree ne wɔn a wɔte ho, ne badwafoɔ a wɔka Tenant Communications Workgroup (Wɔn a Wɔahan dan Nkɔmmɔdie Kuo) ho, Responsible Personal Accessibility in Toronto Housing (R-PATH) (Adwumakuo ne Adwumakuo a Wɔhwɛ Ayarefoɔ wɔ Toronto Afie) badwafoɔ Kuomma, a wɔkyerɛ wɔn adwene ne wɔn mmuaɛɛ a wɔmaaɛɛ de maa saa akwankyerɛ yi bɛyɛɛ wo dea. Fa saa akwankyerɛ yi to ho na ma yɛn nte wo nka mmere biara a wohia mmoa no.

Adeɛ a ɛho hia:

Wɔn a Wɔahan dan Akwankyerɛ no wɔ ho de ma wo sɛdeɛ ɛbɛboa wo sɛ wohia amanɛɛbo ntɛmntɛm a. Amanɛɛbo a ɛwɔ saa akwankyerɛ yi mu no betumi asesa mmere biara na ɛbetumi nso atwam.

ɛnsɛɛ wo fa amanɛɛbo a ɛwɔ saa akwankyerɛ yi mu no sɛ mmara afotuo. Sɛnea wɔatwerɛ wɔ saa akwankyerɛ yi mu no ne mmara a ɛwɔ Canada (ɔman, mantamu, anaa deɛ ɛnte saa), anaa Toronto Community Housing mmara, nhyehyɛɛ, anaa akwankyerɛ no hyia a, afei deɛ mmara no, mmara, nhyehyɛɛ, nhyehyɛɛ, anaa akwankyerɛ no bɛyɛ adwuma. ɛnsɛɛ wohu biriribiara a ɛwɔ saa akwankyerɛ yi mu sɛ eye bohyɛ a Toronto Community Housing ɛrehyɛ obiara sɛ ɔbɛyɛ anaa sɛ ɔnyɛ biriribi, ɔde ne ho ato ho sɛ ɔbɛyɛ anaa ɔpene so.

Sɛ m'akwankyerɛ nwoma no yera a, mesɛ wo fa kɔma:

Din:

Adressse:



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ɔsom ne mmoa

Wo betumi afre anaa wobonya Toronto Community Housing Baabi a Wɔhwɛ Nipa (Client Care Centre) nnɔhwere 24 damuu no mu, da biara wɔ afe no mu wɔ **416-981-5500** so anaa wɔ help@torontohousing.ca.

Toronto Community Housing's Mantamu Banbɔ Beaeɛ (Community Safety Unit): **416-921-2323**

- Sua nnɔɔma bebreɛ fa Mantamu Banbɔ Beaeɛ (Community Safety Unit) wɔ **krataafa 8** so.

Banbɔ ho akontahyɛdeɛ a ɛho Hia

Nnidisoɔ yi ye telefon akontahyɛdeɛ a wobetumi afre nnɔnhwere 24 wɔ damuu no mu, da biara wɔ afe no mu. Adeɛ a ɛho hia: Mma saa akontahyɛdeɛ yi mpa wo ho sɛdeɛ ɛbeyɛ na wobetumi anya mmoa a worehwehwe wɔ mmere a wohia no mu. Sɛ wohia banbɔ ho akontahyɛdeɛ bio de aka eyi ho a wobetumi nso anya bi wɔ torontohousing.ca/safetynumbers so.

Mpofirimu Asomfoɔ: **9-1-1** (nsem ne nsem a wɔtwere wɔ telefon so a ɛwɔ ho, anaa TTY, nso wɔ ho). Fre saa akontahyɛdeɛ yi bere biara a biribi besi mpofirimu, na wo fre saa akontahyɛdeɛ yi a ɛde wo beko akɔma Toronto Police Services, Toronto Fire Service ne Toronto Paramedic Services tee.

- Polisifoɔ akontahyɛdeɛ a wofre sɛ biribiara nsii mpofirim a: Fre **416-808-2222** anaa **416-467-0493** (TTY) sɛ biribiara nsii mpofirimu nanso wohia polisifoɔ mmoa wɔ (kwasiabuo ho, woreka krɔno bi ho asem akyere wɔn ne deɛ ekekekaho). Toronto Police Service ye adwuma wɔ adwuma nketewa a atwa ahyia wɔ kuro no mu. Ko torontopolice.on.ca/divisions sɛ wo pɛsɛ wo hu wɔn adwuma mu a ɛben wo, ne kwan a wobefa so de anya wɔn a.

- Crime Stoppers: Frε **416-222-8477** anaa **1-800-222-8477** sε wowo amaneebo fa mmarato bi a wopεε wobo polisifo a amanee a. εho nhia sε wobεbo wo din.
- Apirafoo Asomfoo (Victim Services): Frε **416-808-7066** ma wommoa ntemntem ma apirafoo.
- Ministry of the Attorney General Victim Support Line: Frε **1-888-579-2888** anaa **416-314-2447** 24/7(nna nson wo nnawotwe no mu) na wo ne adwumayefoo a wobetufo wo nea εwose woyε ne won a wobetumi aboa wo ho. Woboa won wo kasa ahoroo bebree mu.
- Telefon akontahyedeε a εwo ho de ma Mmaa a Woboro won: Frε **416-863-0511** anaa **1-866-863-7868** (TTY) yi na bisa mmoa ma mmaa a Woboro won. Woboa won wo kasa ahoroo bebree mu.



Banbo wo wo mantamu

Frɛ **9-1-1** mpofirim sɛ biribi te sɛ ogya, mmaratoɔ bi kɔ so anaa sɛ biribi asi mpofirim a sɛ woanhwɛ nipa no a obetumi awu.

Community Safety Unit - 416-921-2323

Wɔn a wɔahan dan no nyinaa wɔ ho kwan sɛ wɔbetena mantamu a banbo wo ho. Wo betumi afɛ Community Safety Unit ho wɔ nsem a ɛfa deɛ edidiso yi mu biara ho:

- Adebonyo ne mmaratoɔ dwumadie
- Wɔn a wɔnni baabi a wɔde kar si mmara so
- Wɔn a wɔfa baabi a wɔnni ho kwan sɛ ɛsɛsɛ wɔfa ho
- Dede mmorosoo



Adwumayefoo a wo frɛ a wɔbɛfa yɛ aduwma nnɔnhwere 24 da muu no mu, nna nson wo nnawɔtwe no mu.

Community Safety Unit Kuo no

Adwumayefoo sononko bi wɔ ho a wɔyɛ adwuma wɔ ho a wɔnyɛ apolisifoo nanso wɔwo ho kwan sɛ wɔyɛ nhwehwɛmu na wɔkye nipa sɛ asem bi si wɔ Toronto Community Housing agyapadeɛ bi so a. Wɔbetumi ama banbo wo dwumadie sononko bi ase.

Parking Enforcement Officers wɛn baabi a wɔde kar si nyinaa na wɔwo ho kwan sɛ wɔbɛma tikiti na wɔayi kar a wɔnni ho kwan sɛ wɔde si baabi a esi no firi ho.

Mantamu Banbo Afotufoo (Community Safety Advisors) boa ma wɔma wɔn a wɔahan dan no banbo ho nkyerekyerɛ ma ɛto wɔn a wɔte mantamu ho nyinaa.

Beaɛ a Wɔkyerɛ wo baabi a ɛsɛsɛ wo kɔ no (Dispatch Centre) fa telefon no sɛ obi frɛ a, hu ampa sɛ wɔbo wɔn adwumayefoo ho ban wɔ bere a wɔrema wɔn ani aku nipa dodoo a wɔfrɛ wɔn wɔ akasanoma afidie no so na wɔatwerɛ adwuma mpanyinfoo gyinabea wɔ adwuma mu ho ato ho. Wɔsan nso ne mpofirim adwumayefoo yɛ adwuma bom sɛdeɛ ɛbeyɛ a adwumayefoo mpanyinfoo no benya mmoa a wɔhia wɔ bere a ɛsɛ me.

Community Safety Unit ne mmarahwesofoɔ akuo te se Toronto Police Service ye adwuma bom. Wɔwɛn bom, ka bom ye adwuma sononko, na wɔboɔ wɔn wɔ mmaratɔ nhwehwemu ho.

ɛdeen na esi se wo frɛ a

Odwumayefoɔ a ɔfaaeɛ no bebisa wo nsem de ahunu deɛ enti a woafre. Nsem a obebisa no ye:

Wo din, adreese ne akontahyedeɛ a wode benya wo (wɔpe a wonnyi saansɛm no ano, na mmom se akwanhya bi na asi na esese wosan frɛ sɛdeɛ ebeye na wɔbetumi adi a, ebetumi aha adwene se Community Safety Unit adwumayefoɔ no nsa ntumi nka wo a)

Baabi a wowɔ seesei ara ne baabi wo hia mmoa

Hwan na ɔka ho (se wo ka ho bi na woye yarefoɔ a, ma Odwumayefoɔ a ɔfaaeɛ no nhu se ebia wo behia mmoa sononko)

Se obi apira a

Se worefre enam biribi a asi ho mpofirim a nipa anaa nnooma bi a wodwene se asiane bi beto wɔn a, adwumayefoɔ a wɔkyere wo baabi a esese wo ko no beka akyerɛ wo se frɛ Toronto Emergency Sevices amonom ho ara sɛdeɛ ebeye a wo betumi aka deɛ wo nim fa deɛ asi no ho. Adwumayefoɔ a wɔkyere wo baabi a esese wo ko no Mpofirim Asomfoɔ befre Mpofirim ɔsom na w'asoma Apolisifoɔ Sononko ama wɔako baabi a asem no siie no.

Se eho nhia se Polisini Sononko beba amonom ho ara a, adwumayefoɔ a wɔkyere wo baabi a esese wo ko no de w'amaneebo no bema wɔn. Apolisifoɔ Sononko no ne adwumayefoɔ a wowɔ ho saa mmere no ne Toronto Polisifoɔ (se wɔhia wɔn a) bebom aye adwuma kɔpem se wɔbehu deɛ eha wo no.

Wo betumi abisa asem a asi no akotahyedeɛ afiri adwumayefoɔ a wɔkyere wo baabi a esese wo ko no anaa Polisini Sononko no ho. Se woreka asem bi a asi akyerɛ wɔn na wo mpese wɔbehu nipa a woafre wɔn no a, Fre Crime Stoppers no wɔ **416-222-8477** so.

Deɛ wo betumi aye

Wɔn a wɔahan dan a wote yen mantamu bebree mu ho no wɔ "ayɔnkofoɔ kuo" anaa mantamu nhyiamu a woye de hwe wɔnho wɔnho so. Na mmom, Se biribi ha wo wɔ wo banbo ne w'asomdwoe ho a, ka kyere obi a ɔwɔ Toronto Community Housing. Weinom betumi aye adwumayefoɔ a woye adwuma wɔ ɔfese ho, adwumayefoɔ no mu bi anaa Community Safety Unit ho.

Banbo Kamera

Toronto Community Housing de kamera a shwee dee erekoso wo fie ho no abobo won adan nyinaa ho. Woboa won ma woye nhwehemu se obi bebbo amanee bi akyerere won wo mmarato bi ho a. Kamera nso san boa won ma wosi mmarato dwumadie ano kwan.



Won a wahan dan wo ho kwan se wotena ho a obiara nhu nea woye wo kokoam. Yema ene yen banbo ho ahiadee no nyinaa ye pe. Yede kamera no bo baabi a obiara tumi fa wo Toronto community Housing agyapadee so. Yemmfa nsi baabi a won a wahan dan, adwumayefoo, na esese obiara tumi ye n'adee a obiara nhu nea woye wo kokoam no. Se ebia, yemmfa kamera nsi baabi a ebema yehu pono a ano abue ato ho anaa wo adwaree anaa wo dan a wosiesie won ho wo mu.

Adwumayefoo a woye adwuma wo ho nkoara na wowa ho kwan se wobehu apaawa a video no atwa no. esese Toronto Polisifoo twere krataa se wchia video no apaawa de aye nhwehemu wo mmarato bi ho a.

Se wotwe video no wie a, enna ho nkye, afidie no popa nsem a video no atwe ato ho no mmere tiawa mu sedee wahyehye ato ho wo mmara kwan so no. Woma dee wotwe ato ho da ho kyere se woma wahu se wo mmara kwan so no wobehia dee wotwe ato ho no de aye nhwehemu anaa wode bedi mmara dwumadie bi a, na mmom esese wobbo yen nkaee ansana wopopa dee wotwe ato ho no.

Dee wo betumi aye:

Wonhwe ye kamera no anim bere biara. chia se wo bebbo amanee wo mmarato anaa asem a asi wo baabi a wo te ne dan a wo te ben ho no amonom ho ara sedee ebeye na adwumayefoo no behwe dee video no atwe ato ho no na ama wahu dee akoso no dodo a etumi tweee.

Ko torontohousing.ca/CCTV-policy kosua nnooma bebre fa dwumadie a apaawa a video no atwe ato ho no di, sedee wode to ho, kora no, ne sedee woto twene.

Suban a emfata

Suban a emfata tea Mmara a ekyere nea fiewura ne won a wohan dan no wo ho kwan ne won asedeɛ (*Residential Tenancies Act*) ne yen nhyehyee. Dee edidiso yi ye suban a emfata ho nhwesoo:



- adeɛ a etea mmara, te se nnuɔne ton
- Adeseɛ - worehyeda aseɛ agyapadeɛ no
- Nsa boro anaa nnuɔne fa wo nipa mu
- Ananteanante wo baabi a wo nni ho kwan se ewose wo nante anaa Nenammenam a wonye adwuma biara
- cigretnom wo baabi a wonni ho kwan se ewose woye saa
- Nneyee a ebema w'apira te se dan foro, woreso ogya agoro, ogya so
- Suban bi a emma w'adwene mu ntene wo, te se wordi akoneaba wo obi fie nkya anaa worehwe obi kar mpoma mu
- woreye biribi hunu ama ogya adoma no abo
- Dede mmorosoo
- woreto nwura agu baabi a emfata
- basabasayo anaa ayayadeɛ su, te se worehunahuna won a wohan dan no

ɛdeɛn na ebetumi asi

Toronto Community Housing adwumayefoɔ ne wɔn a wɔahan dan no beye adwuma abom de aka suban a ɛmfata ho asem na wɔahu kwan a wɔbɛfa so ama so ate sɛdeɛ ɛsɛ. Na mmom, egyina deɛ wɔreyɛ no so no, wɔn a wɔahan dan wɔda suban a ɛnfata adi no wɔbetumi:

- De wɔn ano abɔ wɔn kɔkɔ anaa wɔatwerɛ krataa de abɔ wɔn kɔkɔ
- Ama Fiewura ne Wɔn a Wɔahan Dan Kuo (Landlord and Tenant Board) “agyina biribi so de atu wɔn”
- Akye wɔn anaa abɔ wɔn kɔduu a ɛde wɔn bɛkɔ akɔpue asɛnibea

ɛdeɛn ne tu a wɔgyina biribi so?

Wɔ mmara kwan so ne wɔ yɛn Mmara a ɛkyerɛ sɛ Wɔagyina biribi so atu wo (Eviction for Cause policy) no, suban a ɛnfata ye suban a wɔbetumi agyina so de atu wo. Suban a ɛnfata a wɔbetumi agyina so de atu wo no bi betumi ayɛ:

- Nneyɛ bi a woyɛ de tena fipamfoɔ bi anigye so na ɛmma wɔnya asomdwoe wɔ wɔn fie
- Hyɛda sɛe agyapadeɛ bi
- Bu mmara so sɛ ebia wokuta akodeɛ anaa tɔn nɔubone
- ye nneyɛ a ɛmmɔ nɔɔma anaa ɛmmɔ nkurɔfoɔ ho ban

Obi a ɔte wo kyɛn biara suban ye w’asɛdeɛ a wɔn a w’abɛsra wo ne w’ahohɔ nyinaa ka ho. Sɛ wɔye nneyɛ bi a wɔbetumi agyina so atu wo a, Toronto Community Housing betumi agyina so de atu wo fiefoɔ nyinaa.

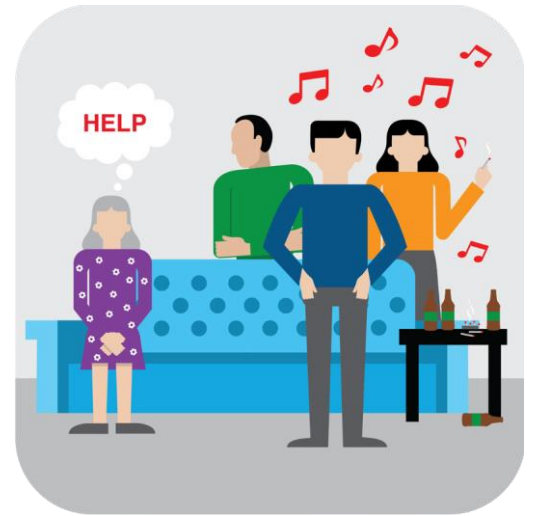
Deɛ wo betumi ayɛ:

- Wopɛsɛ wobɔ suban bi a ɛmfata ho nkuro a, frɛ Community Safety Unit wɔ **416-921-2323** so
- Kɔ torontohousing.ca/evictions-for-cause-policy kɔsua nɔɔma bebree fa Mmara a ɛkyerɛ sɛ wɔagyina biribi so atu wo no.
- Kɔ torontohousing.ca/guest-policy kɔsua nɔɔma bebree fa Ahohɔ ne Wɔn a W’abɛsra nhyehyɛ no

Wɔagyɛ wo dan abɔ so

Wɔagyɛ wo dan abɔ so bere a wo fiefoɔ mma wo nya asomdwoe wɔ wo fie. Ebetumi aba sɛ hu bi bunkam wo wɔ anisoɔ anaa wɔ w'adwene mu, anaa wo betumi asuro sɛ biribi betumi ayɛ wo sika.

Nkurɔfoɔ a wɔnhia wɔn no fa wɔn a wɔahan dan no adamfoɔ sɛdeɛ ɛbeyɛ na wɔbetumi aba wɔn dan mu hɔ, anaa wɔfa ahunahuna kwan bi so de hu bi bɛhyɛ wɔn mu. Wɔbetumi mpo ayɛ busuani.



Deɛ wo betumi ayɛ

Toronto Community Housing betumi atu obi a wo nhia no nkoara sɛ wo bɔ nkuro kyere wɔn fa wo tebea ho de kyere wɔn a. Yɛte aseɛ sɛ wo te wo dan mu na obi agye abɔ so yɛ adeɛ a ɛyɛhu deɛ, nanso ɛho wɔ mfasoɔ sɛ wo bɛbɔ yɛn amaneeɛ sɛdeɛ ɛbeyɛ na wo benya mmoa. Gye a obi agye wo dan abɔ so no betumi de asem kɛsɛɛ aba daakye. Egyina deɛ ɛrekɔso wɔ wo dan mu hɔ no, wɔn a wɔahan dan a wɔmmɔ gye a obi agye wɔn dan abɔ so ho amaneeɛ no betumi anya asem, wɔbetumi agyina biribi so de atu wɔn, anaa ne mmienu nyinaa. Hwɛ na wo dan no ammɔ wo.

Sɛ wo bɔ amaneeɛ sɛ wɔagyɛ wo dan no abɔ so a, yɛbɛma wɔakɔ firi wo mpo mu na mmoa biara a yɛbetumi de aboa wɔ bere a wɔredi tebea no ho dwuma no.

Sɛ wo hu sɛ obi agye obi dan abɔ so wɔ wo dan a wo te mu hɔ a, bɔ ho amaneeɛ nso. Wo betumi abɔ dan a wɔagyɛ abɔ so no ho amaneeɛ akyerɛ:

- Community Safety Unit wɔ **416-921-2323** so
- Toronto Polisi Osom Adwumafa (Toronto Police Service Division) a ɛwɔ wo mantamu
- Frɛ Crime Stoppers wɔ **416-222-8477** (TIPS) so

Woresi mmarato ano kwan wɔ wo mantamu

Abɔnteneso nsiesie

Sɛ Toronto Community Housing yɛ nsiesie akɛsɛɛ anaa san yɛ dan no foforo a, yɛhwɛhwɛ kwan a yɛbɛfa so asiesie mantamu ho ne adan no foforo sɛdɛɛ ɛbɛyɛden ama wɔatumi adi mmarato anaa ayɛ suban bi a ɛmfata ho dwumadie.

Sɛ ebia, yɛhu ampa sɛ kwan a ɛdeda mantamu ho nyinaa toatoaso, na emu ntete. ɛsɛsɛ wo tumi fa kwan ahoroo so de ko emu biara so sɛ wɔwo mantamu a ɛbenben ho no a. Yɛhu ampa sɛ nkanea wɔ nantekwan, akwan ne baabi a wɔde kar si nyinaa kama. Sɛ yɛsi dan a, yɛhu ampa sɛ mpomaa ne abranaa no ne nantekwan ne baabi a wɔde kar si nyinaa di animhwɛ.



Deɛ wo betumi ayɛ

Nante baabi a nkanea aso kama wɔ kwan a ɛda ho dada a ɛmmɛm nwuram. Bɔ nkanea a abo anaa ahyɛ biara ho amanɛɛ kyɛrɛ wo ɛsohwɛfoɔ (Superintendent) no anaa frɛ Beɛ a Wɔhwɛ Nipa (Client Care Centre).

Sɛ wote fie ketewa mu a, so wo mfikyire kanea no si so anadwo. Eyi boa ma wɔn a wɔnam wo mfikyire ho no hu fam yie na ɛnsan mma nkurofoɔ nna suban a ɛmfata adi. Wobetumi ato bulb a ɛnhye nkanea bebree sɛdɛɛ ɛbɛyɛ na ɛmmɔ ka wɔ nkanea ka bebree na ɛbɛma wo nkanea ka ako fam pa ara.

...

Woresi mmarato ano kwan wo wɔ dan anaa fie ketewa mu

Deɛ wo betumi ayɛ

- To wo dan no anokwan nyinaa mu
- Sɛ baabi a wote anaa fie ketewa a wo te mu no wɔ abransan ase a, hu ampa ara sɛ w'ato wo mpoma ne w'apono mu bere biara.
- Mfa hwee nwa pono ano mfa mmue anaa mfa biribi a esi kwan nsi abranaa ho anaa atwedɛɛ no anim. Eyi tea dan ho nkrataa ne *Ogya Mmara no (Fire Code)*.
- Hwɛ afidie a edi aforosiane no mu ansana w'afa. Sɛ wo ti mu ntene wo a, twɛn deɛ ɛbɛba akyire no.

- Hu ampa ara se wonim nipa a ɔrefre wo fieho nyinaa wo telefon no so ansana w'ama no awura dan mu ho.
- Hu ampa ara se adwumayefoɔ a wobeyɛ adwuma wo fie ho, te se won a wɔsiesie dan no, de won ID kyere wo ansana woama won awura wo fie mu ho. Se eba se esese wɔbesiesie biribi mpofirim a, wɔbebo wo nkae nnonhwere 24 mu ansana adwumayefoɔ no aba wo fie ho.
- Mfa fie safoa no baako anaa danpon no safoa mma oibara a wo ne no nte.
- Se wo safoa anaase danpon safoa no yera a, ka kyere wo esohwefoɔ no amonom ho ara anaa fre Client Care Centre se wɔapon a.
- Wo obuo kwan so no, ka kyere wo esohwefoɔ no se wo nim se wobekye wo akwantuo mu a. Se biribi si dan no ho mpofirim a, ebetumi aba se esese wɔbu won a wɔahan dan no nyinaa ho akontaa.

Woresi mmarato ano kwan wɔ baabi a wɔde kar si

Dee wo betumi ayɛ

- Ma w'ani nna hɔ sɛ worekɔ foro wo kar a. Hwe na tie dee ɛrekɔso wɔ baabi a atwa wo ho ahyia no.
- Sɛ wo hu sɛ obi a wonnim no di w'akyi a, hwe yie. Bɔ wo haw no amanɛɛ kyere Mantamu Banbɔ Beaeɛ (Community Safety Unit) anaa adwumayefoo a wɔwɔ hɔ no. San kɔ wo dan mu hɔ na san bra sɛ wo betumi a.
- To wo kar mu bere biara na nngya nnooma a ɛsom bo wɔ mu.
- Yɛhu ampa ara sɛ nkanea wɔ baabi a wɔde kar si no. Sɛ wowɔ ɔhaw bi wɔ nkanea anaa wo pɛsɛ wobɔ amanɛɛ wɔ ka nkanea a abɔ anaa ahye de kyere yen a, frɛ Client Care Centre hɔ.
- Twerɛ wo dadeponkɔ no din wɔ polisifoo nkyen. Sɛ ɛnni akontahyedeɛ a yɛde hye no nso a, twerɛ akontahyedeɛ wɔ ho. Woye saa sɛdeɛ ɛbɛye na wo betumi ahye no nso sɛ ɛyera a.
- To wo dadeponkɔ no mu wɔ adeɛ a wɔntumi ntwaa anaa ɛntumi mmu mu. Mantamu bebree no ara wɔ baabi a wɔde dadeponko kyekyere. Fa krado papa to mu.



Mpomaa ho banbɔ

Wɔ Toronto Community Housing adan mu no, wɔyɛ mpomaa no yie sɛdeɛ ɛbɛbɔ wo ho ban. Mpomaaa no anim no mma mmoawa nwura wo dan mu hɔ. Mmom emu nyɛ den saa sɛ ɛmma nkwadaa anaa ayɛnmmao mfiri mu nte ntɔ.

Mpomaa mu Korɔkorɔ ma mpomaa no tumi bue bɛyɛsɛ inkɔyisi nnan (10 centimetres) de ama mframa abɔ afa dan mu hɔ, wɔ bere a banbɔ wɔ hɔ.



Dee εσεσε wo frε no ma no besiesie mpomaa no

Bɔ wo εsohwεfoɔ amanneε sε mpomaa Korɔkorɔ anaa mpomaa anim bi hia nsiesie a.. Wo betumi nso anya Client Care Centre wo help@torontohousing.ca anaa **416-981-5500**. Mfa Korɔkorɔ anaa mpomaa anim anaa nye w'adwene sε woara wobesiesie emu biara. Sε wo hyε da sεε Korɔkorɔ anaa mpomaa anim a, wobetumi ama w'atua ka a wobεbo de asiesie. Ebetumi nso ama wɔatu wo.

Abranaa hɔ banbɔ

Sɛ abranaa wɔ baabi a wo te no a, mesɛ wo ma w'aningye hɔ. Nanso, kae hɔ mmara no. Wo hɔ banbɔ nti na ɛwɔ hɔ.

Mma abranaa hɔ nyɛ baabi a wo de wo nnoɔma si anaa **mfa** hwee ntwɔ hɔ nhyia mma hɔ nyɛ dan. Eyi tumi de ogya asiane ba na etea wo dan nkrataa nhyehyɛ no.



Ngyina w'abranaa hɔ nto biribiara ngu. Cigaret mporoporo ka ho. Fa apanpan a ɛte apɔ na hu ampa ara sɛ wo de cigaret ho nnoɔma nyinaa agu so.

Mfa kapɛt nɛ abranaa hɔ. Woyi asiane nyinaa to nkycn a, Kapɛt a afoa betumi asɛ fam hɔ.

Nnoa aduane anaa ntoto adeɛ wɔ abranaa hɔ. Eyi betumi de ogya asiane aba na etea wo dan ho nhyehyɛ no.

Deɛ wo frɛ no ma no bɛyɛ nsiesie wɔ abranaa hɔ
Frɛ Client Care Centre hɔ wɔ **416-981-5500**.

Nkanea dum

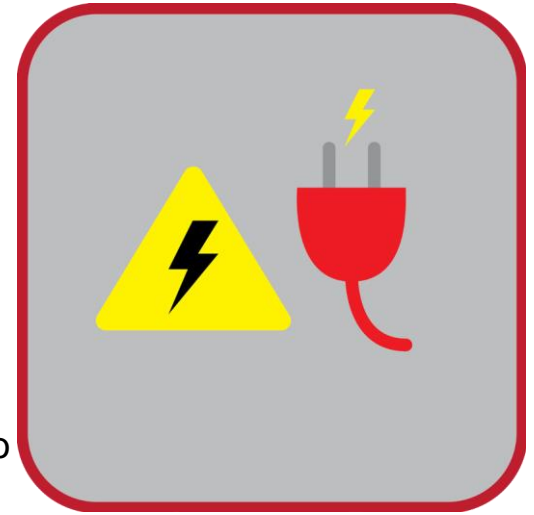
Deɛ wo frɛ no sɛ wɔdum nkanea a

Sɛ wɔdum nkanea wɔ kwan a wo te so no so anaa wohu sɛ wɔadum nkanea a, frɛ Toronto Hydro wɔ **416-542-8000** so.

Sɛ wɔadum nkanea no wɔ fie hɔ nkoara a (nkanea a ɛwɔ baabi a wo te no adum na mmom deɛ ɛwɔ abranaa hɔ no si so a), frɛ (Baabi a Wɔhwɛ Nipa) Client Care Centre hɔ wɔ **416-981-550** so.

Boaboa wo ho ansana wɔadum nkanea

- Tɔ ogyatɛn ne batteries bebree gu ho.
- Bɔ mmɔden sɛ wobɛwɔ telefon ne mfidie nketewa wo tumi de kɔ baabiara a eyɛ adwuma wɔ wo ho.
- Kora nnuane a ɛwɔ toa mu. Hu da a ɛbɛsɛɛ.
- Sɛ wo yɛ yarefoɔ a, ka Self-ID nhyehyɛɛ no ho na twɛrɛ Emergency Contact and Special Assistance Information (Wɔn a Wɔfrɛ wɔn Biribi Si Mpofirim a ne Mmoa Sononko Ho Nsɛm) krataa no. Saa nhyehyɛɛ yi ma ayarefoɔ a wɔahan dan a yareɛ bi nti wɔntumi nyɛ biribiara no da wɔn ho adi de kyere Toronto Community Housing kokoam de hu ampa ara sɛ wɔbɛbɔ wɔn ho ban sɛ biribi si mpofirim na wɔhia sɛ wɔbɛboɔ wɔn ama wɔapue afiri ho anaa wɔbɛ kɔso ahwɛ sɛdɛɛ wɔn mpɔ mu tɛɛ anaa.
- Sua biribi bebree fa Self-ID nhyehyɛɛ no ho wɔ krataafa 21.
- Sɛ wo nom aduro bi a ɛsɛsɛ ɛhyɛ fridge mu a, hyehyɛ kwan a wobɛfa so ama no ayɛ nyunu.
- Ka nkanea ho nnoɔma biara ho nsɛm kyere adwumayɛfoɔ a ɛwɔ ho saa mere no anaa ka kyere wɔn wɔ Client Care Centre ho.



Deɛ woyɛ sɛ wɔdum nkanea a

Mpofirim nkanea ne kwan a wode pue mpofirim ahyɛnsoo a ɛwɔ dan mu ho no bɛsɔ anaa ɛnoara bɛhyɛrɛn sɛ nkanea no dum pɛ a.

Mmere a woyɛ adwuma mu no, adwumayɛfoɔ no bɛka deɛ ɛsɛsɛ wo yɛ akyerɛ wo. Sɛ wobedum nkanea no ama no aboro nnɔnhwere mmiɛnsa a, adwumayɛfoɔ no de nkaebɔ bɛbobɔ ho ne adan a wobɛtumi akɔsra mu no. Wɔbɛbɔ wo amanɛɛ na wɔahwɛ deɛ wɔhia.

- Sɛ woyɛ yarefoɔ na wo hia mmoa amonom ho ara a, bɔ Client Care Centre anaa adwumayɛfoɔ a wɔwɔ ho no amanɛɛ saa mmere no ara.
- Sɛ worenoa aduane a, dum stove no. Tutu mfidie ne nkanea ho nnoɔma no sɛdɛɛ ɛbɛyɛ na wɔsan sɔ nkanea no a tumi a nkanea ho nnoɔma no de yɛ adwuma no nkɔ soro. Sɔ kanea baako si so sɛdɛɛ ɛbɛboɔ wo ama wɔahunu sɛ wɔasɔ nkanea no anaa.

- To wo fridge pono mu sɛdɛɛ ɛbɛyɛ a woaduane bɛkɔ so ayɛ nyunu mmere tenten mu.
- Nso kyɛnere na mmom sɔ ogyatɛn. Sɛ wo pɛsɛ wo sɔ kyɛnere a, ngya nsi ho bere a obiara nni ho. Mfa nsi baabi a ɛbɛn nkwaɗaa anaa ayɛnmmaa, na afei fa si bɛyɛsɛ anammɔn baako (30 centimetres) firi biribiara a ebetumi asɔ gya ho.

Kɔkɔbɔ:

Mfa propane heater, afidie a wɔtoto nnam wɔ so, generator a wode gas sɔ – wɔ dan mu anaa abraanaa ho. ɛma mframa bɔne a ɛkum nipa, a wo ntumi nhu anaa nhome.

Wo benya amanneɛbɔ a ɛfa nkanea dum ho afiri Toronto Hydro ho wɔ torontohydro.com anaa wɔ **416-542-8000** so

Pue

Sɛ adeɛ a ɛma nkanea ye adwuma wɔ dan mu ho no sɛɛ a, adwumayɛfoɔ no bɛma mo apue.

Fa wo nnuro a ɛho hia, nkrataa a ɛho wɔ mfasoɔ, sika, ne nkrataa a ɛda wo nipaban adi.

Adwumayɛfoɔ bɛboɔ wo sɛ woretu ɛne sɛ woreba abɛtena ha ho. Nwura wo fie ho kɔpɛm sɛ Toronto Community Housing bɛka sɛ ɛye sɛ wobɛyɛ saa.

Sɛ wɔsan sɔ nkanea no a

Hwehwɛ nnuane nyinaa ho hwɛ sɛ asɛɛ a. Sɛ w'adwene mu ye wo nnaa a, to twene. Woaduane sɛɛ bere a wɔadum nkanea a Toronto Community Housing ntua mma wo nsi no anan mu.

Toronto Community Housing bɛhwɛ sɛ nkanea ho nnoɔma bi asɛɛ a na wɔahye asɛɛ asiesie. Wɔbɛbɔ wo amanɛɛ wɔ mpɔntuo biara a woretu ho.

Nsu sɛɛ ne Nsuyiri

Nsuo tɔ dendenden anaa pipe paeɛ betumi ama nsuo asɛɛ wo dan anaa baabi a wo te no. Nsuyiri betumi aba bere biara a ɛmmɔ wo kɔkɔ. Nsuo tɔ dendenden no betumi asi gɔta mu.

Deɛ wo betumi ye

Bɔ pipe a ɛnye adwuma yie anaa tokuro a ɛwɔ dan no soro hɔno ho amanɛɛ kyere adwumayɛfoɔ a wɔwɔ ho no anaa Client Care Centre sɛ ɛsi pɛ a sɛdɛɛ wɔbetumi de akadeɛ a wɔbehia nyinaa bɛkɔ. Sɛ woyɛ yarefoɔ na wo hia mmoa animanim yi ara, bɔ Client Care Centre anaa adwumayɛfoɔ a wɔwɔ ho no amanɛɛ ɛho ara.

Sε εβeye a, yi wo nnooma a εsom bo te sε dan mu nkanea ho mfidie nyinaa firi hε sεdee εbeye na wεbεbo ho ban afiri nnooma a nsuyiri no bεsεe no ho.

Wεtufo sε eye sε wobehu baabi a wεto mfidie a nsuo firi mu ba wε wo dan mu hε no, sεdee εbeye na wo betumi ato baabi a nsuo firi kogu wo sink mu ne agyanan mu sε biribi si mpofirim a.

Sε woyε yarefoε a, ka Self-ID nhyehyεe no ho na twere Emergency Contact and Special Assistance Information krataa no. Sua nnooma bebree fa Self-ID nhyehyεe no ho wε [krataafa 21](#).

Sε nsuyiri ba a

- Bo nsuyiri no ho amaneε kyere Client Care Centre wε **416-981-5500**.
- Nkε baabi a nsuo ayiri. Nsuo ye hu sε egu adeε a nkanea ho nnooma hye mu, fie mfidie anaa nhoma.
- Mfa nkanea ho afidie biara nye adwuma mmεn nsuo.
- Sε biribi sεe nsuo no a, fa nsuo a egu toa mu dada, a wεanoa, anaa nsuo a wεate ho dada ye wo nnooma. Adwumayεfoε bεma wεaso ate bere a wo betumi de nsuo a efiri pipe mu ba no bεye adeε.

Pue

Sε nsuyiri no yε hu a, adwumayεfoɔ no bεma woapue afiri wo dan mu hɔ anaa dan no mu.

Fa nnuro biara a wobεnom, nkrataa a εho wɔ mfasoɔ, sika, ne ahyεnsodeε a wobehia biara.

Adwumayεfoɔ bεboa wo ama woatu na woabεtena ha. Nwura wo fie hɔ kɔpem sεToronto Community Housing bεka akyerε wo sε εyε sε wo betumi asan aba.

Nsuyiri no akyi

Hwε wo nnuane nyinaa ho hwε sε emu bi asεε anaa nsuo no asεε no a. Sε w'adwene mu ntene wo a, to gu, titiriw sε nsuyiri no bi kaa no a.

Nsuyiri tumi ma aduane funu ma apotobibiri yin wɔ mu. Fa nsuo ne bleach popa nnoɔma anim sεdeε εbεyε na mmoawa a etimtim nnoɔma anim no bewu. Kae sε wo mfa bleach ne ammonia anaa nnoɔma a wɔde popa mfra efiri sε ebetumi de mframa bɔne aba.

Nsɔ mfidie, baabi a yεde nkanea ho mfidie, switch boxes, anaa fuse-breaker gyεsε nkanea ho adwuma nimdeεfoɔ ahwε ahu sε εyε sε wobetumi asɔ asi so ansa. Toronto Community Housing bεyε nyhehyεe wɔ sεdeε wɔbεba ahwε no.

Toronto Community Housing bεhyehyε nsiesie a wobehia nyinaa na wɔabɔ wo amanes wɔ mpɔntuo biara a wɔbetu wɔ ho. Egyina sεdeε nsuyiri no te fa, wɔbetumi de afidie a wɔde ho nnoɔma te sε nnyuma akεsεε papa abesi baabi a nsuyiri no kaaεε no. Ansana wɔde papa no bεba abesi baabi a wo te no, wɔbεbɔ wo nkaεε bεyεsε nnoɔnhwere 24 hours ansana adwumayεfoɔ anaa adwumayεfoɔ a wɔreyε hɔ adwuma no abε hwε afidie no dwumadie no.

Toronto Community Housing ntua wo ka mma wo nsi wo nnoɔma a nsuyiri no asεε no annan mu. Wɔn a wɔahan dan no wɔ ho kwan sε wɔnya insurance a εbεbɔ wɔn nnoɔma ho ban.

Woreboaboa wo ho ansana biribi asi mpofirim

Toronto Community Housing wɔ Mpofirim Mmuasεε Nhyehyεe wɔ hɔ de hu ampa ara sε yεayε krado sε nnoɔma bi te sε wiem nyε koraa a, ogya, ne nsuyiri ba a. Wo pεsε wo sua biribi wɔ nhehyεe no ho a, ma Client Care Centre nte wo nka wɔ **416-981-5500** anaa help@torontohousing.ca so.



Dee wo betumi aye de aye krado

εεεε w'ankasa wowo wo nhyehye sēdeε εbeyε a wo ne w'abusua behunu deε mo beyε sε biribi si mpofirim a. Sua kwan a wo ne wo mma befiri mo fie ne dan mu hō asomdwoe mu. Yi baabi a wo ne wo fiefoō no nyinaa behyam a εnyε wo dan no ho sε εεεε wo pue firi dan mu hō a.

Fa obi a wo ne no nte fikoro mu ye nipa a wobetumi afre no sε biribi si mpofirim a. Hu ampa ara sε w'abusua nim nipa koro ne kwan a wobefa so de anya no.

εεεε wo nya insurance wo wo nnooma a wowo wo wo fie hō sēdeε εbeyε na wobetua wo nnooma a wobehwere wo mpofirim te sε ogya anaa nsuyiri bi so no.

Twere “Sε Biribi si Mpofirim a” krataa to hō.

Twere “Sε Biribi si Mpofirim a” krataa to baabi a wobehu wo wo dan mu hō wo baabi a paramedicfoō betumi ahu sε biribi si mpofirim a. Mfa mma Toronto Community Housing adwumayefoō.

Saa krataa yi ye krataa bi a εbema ayaresabea adwumayefoō a wobehwe wo no adwuma yemmerε sε enam yareε, pira anaa sε mo nka kasakoro a.

“Sε Biribi si Mpofirim a” krataa no baako wo saa akwankyerε yi akyi wo **krataafa 49**. Te na twere to hō. Nakenkan nye den. Wo betumi nso ayi wo kōmputa so wo **torontohousing.ca/getprepared** na woaye ne nsesoō bebreε.

Hyebye bōto a “wofaaε ara na wo kō” to hō

Bōto a wofaaε ara na wo kō ye mpofirim nnooma a woahyehye ato hō a wo behia sε εεεε wo ne w'abusua firi hō ntemntem beyεε nnoñhwere 72 mu a. Fa bōto yi to pono a wo de wura wo dan mu hō no ano.

Nnooma a wotumi de gu bōto no mu ye nsuo akōtoa, ntaadeε a wobetumi de asesa wo ho, nnuane a entumi nsee, ogyaten, ne nnuro (sε εbeyε a). Wopεε wo sua nnooma bebreε a, kō **torontohousing.ca/getprepared** anaa **getprepared.gc.ca**.



Woreboaboa wo ho ato ho ansana biribi asi mpofirim se wo ye yarefoo na

Biribi si mpofirim a, biribi betumi aye nkanea ho nnooma, afidie a edi aforosiane, ayarefoo kar ne dee ekekaho.

Dee edidiso yi ye kwan a wo betumi afa so de aboaboa wo ho ato ho yie:

- Wo ne wo doketa, w'abusuafoo, w'adamfo, anaa won mmiensa nyinaa nye nhyehyee nto ho mma wo.
- ene obi nhyehyee ho se obehwe sedee wo ho tee se biribi si mpofirim a.
- Ma ayaresabea afidie a ema w'ani da wo ho so anaa wo ara w'adoma hye wo ho.
- Wo nkwa gyina ayaresabea afidie a ehia kanea ansana atumi aye adwuma, te se afidie a eboa wo ma wo home anaa afidie a eye adwuma wo w'ahrawa mu a, ye nhyehyee to ho no so. Hu ampa ara se w'afidie no beko so aye adwuma se wodum nkanea a.
- Fre Toronto Hydro wo **416-542-8000** so na womfa wo nto Nkwa Mmoa Asehys Din Twere (Life Support Notification Registry) no so. Toronto Hydro bebo mmoden ama w'aso ate se wahyehyee se wobedum nkanea a sedee ebeye na wobanya mmere de aboaboa wo ho de ato ho.
- Twere wo din wo w'afidie no ho. Fa nkyerekyere wo sedee eye adwuma ne kwan a woyi firi baabi a ewo no de ko baabi foforo to ho se esese wo pue a.
- Ka Self-ID nhyehyee no ho na twere Won a Wofre Won Mpofirim ne Mmoa Sonoko Amaneebo krataa no.



Ka Self-ID nhyehyɛ no ho

Sɛ wo hia mmoa sononko sɛ biribi si mpofirim a, ka Self-ID nhyehyɛ no ho. Wo yɛ eyi wɔ bere a woretwerɛ Wɔn a Wɔfrɛ Wɔn Mpofirim ne Mmoa Sonoko Amanɛɛɔ no.

Saa nhyehyɛ yi ma wɔn a wɔahan dan no a wɔyɛ ayarefoɔ no da wɔn ho adi de kyerɛ Toronto Community Housing wɔ bere a obiara nnim. Ayaresabea adwumayefoɔ a wodikan hwɛ wo ne adwumayefoɔ a wɔwɔ ho no begyina amanɛɛɔ a ɛda ho no so de ahwehwɛ mmoa a wɔhia sɛ biribi si mpofirim anaa ɛsɛsɛ obiara a ɔte dan a wote mu no pue a.



Saa nhyehyɛ yi wɔ ho ma obiara a ɔpɛ na biribiara a ɛfa wo ho yɛ asiesɛm, na ɛwɔ ho sɛ ɛbɛɔ wo ho ban.

Wɔn a Wɔfrɛ Wɔn Mpofirim ne Mmoa Sonoko Amanɛɛɔ krataa no ba Afe-Afe Nhwɛhwɛmu a wɔde ma dan biara mu foɔ. Wo betumi nso anya ne nsesoɔ wɔ kɔmputa so wɔ torontohousing.ca/selfid. Wo betumi nso ama Client Care Centre ate wo nka sɛ wo hia bi a.

Fa krataa yi kɔma ɛsohwɛfoɔ anaa Wɔn a Wɔahan Dan Adwumpanyin anaa wɔ Nkokora ne Merewa ɔsom Adwumpanyin (Sɛ wo te Baabi a Nkokora ne Mmerewa te na sɛ ɔsom a Wɔahyehyɛ a ɛwɔ ho dada no wɔada no adi wɔ baabi a wo te no a). Wo ɛsohwɛfoɔ no de krataa a ɛfa wo fie no Fire Safety Plan no nyinaa bɛka ho sɛdeɛ ɛbɛyɛ na adwumayefoɔ anaa ayaresabea adwumayefoɔ a wɔbedikan ahwɛ wo behu kwan a wɔbɛfa so aboa wo.

Kwan bɛn so na saa krataa yi nte sɛ “Asɛm bi si Mpofirim a” krataa no

Wɔde Wɔn a Wɔfrɛ Wɔn Mpofirim ne Mmoa Sonoko Amanɛɛɔ krataa no ma Toronto Community Housing adwumayefoɔ no sɛdeɛ ɛbɛyɛ a wɔbehu sɛdeɛ wɔbɛhwɛ wo sɛ biribi si mpofirim a. Wo de “Asɛm bi si Mpofirim a krataa no to wo dan mu ho baabi a paramedics behu. Amanɛɛɔ a ɛwom yɛ nɛm a ayaresabea adwumayefoɔ behia sɛ wontumi ne wo nkasa ɛnam yareɛ, pira na mo nka kasakoro a.

Insurance

Wo dan ho krataa no hye se wobegye insurance na w'akoso awo insurance a wo de bebo wo nnooma ho ban. Wofre no nnooma insurance anaa won a wohan dan insurance. Se enam mpofirim dwumadie bi te se nsuyiri anaa ogya nti wo dan mu ho see a, insurance boa wo tua ka a wobebode asi wo nnooma no anan mu, a dan mu nkondwa ne mfidie a ede nkanea ye adwuma ka ho.



Insurance nso betumi aboa wo ama w'atua ka a wobebode wo mmaranimfoho ho—se ebia, se wo nneyee na emaa ogyahyee no baaee a

Insurance nso betua ka a wobebode se wo ko da hotel anaa woma wo baabi foforo tena se wo ntumi nko wo dan mu ho enam mpofirim no nti a.

Insurance a ne boho nye den

Insurance nnwuma no bi wo insurance a ne boho nye den wo ho de ma won a wohan dan a aban tua. Dee eka ho bio ye Housing Services Corporation, a wowo Won a Wohan Dan Insurance Nhyehyee (Tenant Insurance Program). Wo benya amaneebo a efa boho ne sedee wobebode wo ho ban wo tenant.hscorp.ca anaa fre **1-866-940-5111**. Wo betumi nso ato insurance no afiri adwumakuo biara a wo pe ho.

W'akatua no bi anaa ne nyinaa firi Ontario Adwuma (Ontario Works) anaa Ontario Ayarefoho Mmoa Nhyehyee (Ontario Disability Support Program)? Saa adwumakuo yi betumi atua nnooma ka a esese insurance tua no. Wo ne adwumayeni a ohwe wo no nkasa se wo hia amaneebo bebree a.

Wowo nsembisa wo insurance koro a ebeye ama wo ho a, fre Insurance Bureau of Canada (Insurance Adwumakuo) wo **416-362-2031** so.

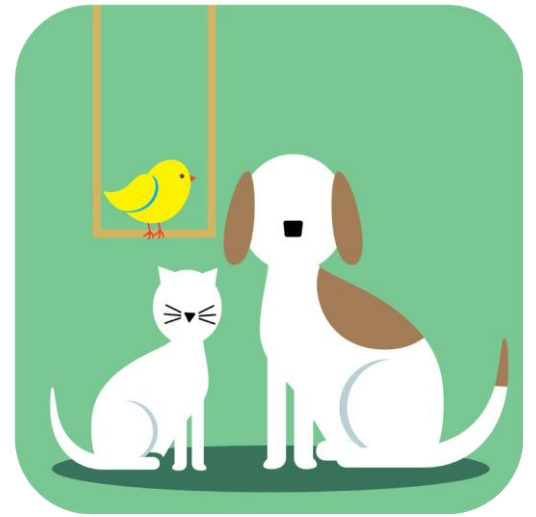
Ayennmoa ne mmoa ho banbo.

Su biara a w'ayennmoa no beda no adi, te se dedeye, akekaakeka, ne se worepopa fi bi a ayennmoa no aye ye w'asede. Su biara a wo hohoo ayennmoa a ode no aba dan no ho beda no adi no nso ye w'asede.

City of Toronto mmoa mmaranketewa no hye mmoa dodoo ne mmoa koro a wo betumi ne won atena wo dan wo te no.

Wo dan ho nkrataa no wo mmara wo ayennmoa ho:

- Hu ampa ara se wode collar abo w'ayennmoa biara mene na woatwere won din wo so a wode behye won nso bere biara.
- Fa ahoma so w'ayennmoa no mene wo baabi a obiara tumi fa a enye wo dan mu ho anaa adiho.
- ensese w'ayennmoa no see dan no anaa nkurofooo nnooma.
- ensese w'ayennmoa no ye atantannee anaa cha nkurofooo.
- Ngya w'ayennmoa no nkoara wo w'abranaa ho da.
- Se adwumayefoo ereba wo dan mu ho abeye adwuma anaa abesiesie biribi a, esese wo yi w'ayennmoa no firi baabi a worebeye adwuma no.



Ayennmoa ho banbo se biribi si mpofirim a

Se esese wo firi wo fie mpofirim a, ngya w'ayennmoa no akyi. Wobetumi ayera anaa wobetumi apira. Nnooma a ewo ho a wobetumi aye se biribi si mpofirim ne se, wobefre Toronto Animal Services wo **3-1-1**.

Toronto Community Housing ntua ka a wobeboo wo mmoa ayaresabea ho. esese wo nya mmoa insurance anaa enye saa dee a w'ankasa na wo betua ka a wo de beboo w'ayennmoa no ho ban na w'ahwe w'ayennmoa anaa osom mmoa no.



Ogya ho banbo

Ogya ho banbo ye obiara asedeε. Wobetumi aboa wo ho na w'atena ase asomdwoe mu se wo di saa akwankyere yi so a.

Ye krado

Kye ogya mpofirim nhyehyε a εwε hε de ma wo dan no gu wo tirim. Se wo te dan mu hε a, amanεεbε a εfa deε wobetumi ayε se ogya εrehyε wε wo dan Fire Safety Plan no de "Wεn a Wεahan dan no Ho Nseμ". Na εseε woanya saa nhyehyε yi baako dada, nanso wo betumi anya bio afiri Client Care Centre no hε.

Sua biribi wε sedeε wεahyehyε wo dan no, fie no anaa fieketewa no tεtεtε tee, a akwan a wobetumi afa mu apue afiri hε nyinaa ka ho.

Ka Self-ID nhyehyε no ho na twere Wεn a Wεfre Wεn Mpofirim ne Mmoa Sonoko Amanεεbε krataa no se wo hia mmoa se biribi si mpofirim a. Wεde wo din bεka wo dan no Fire Safety Plan no ho sedeε εbeyε na adwumayεfoε anaa adwumayεfoε a wobedikan ahwe wo behu kwan a wobεfa so aboa wo.



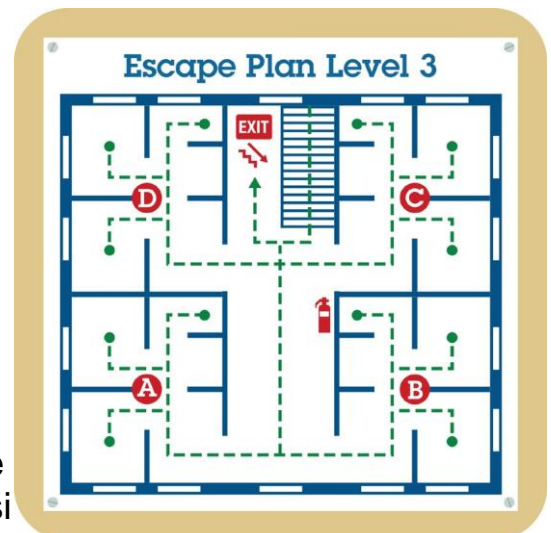
Fa wεn a wo pεse wεfre wεn mpofirim no akontahyedeε ma Toronto Community Housing se εbase εnam ogya hyeε bi nti εseε wo kε a.

Ye nhyehyε wε kwan a wobεfa adwane

W'ankasa wo betumi ayε kwan a wo bεfa so de adwane wε bere a wo bεbε sedeε wo fie hε tee na woreyε ahyensoo wε baabi a wotumi pue firi no.

Wo ne obiara a εte wo fie hε, a nkwadaa ka ho nsua kwan a wobεfa so adwane no.

Hu deε εyε n'asedeε se εβεboa nkwadaa nketewa ne ayεnmmoa ama wεapue afiri wo dan mu hε se biribi si mpofirim a.



Sε ogya εrehye a

Sε eye sε wobeyε saa a, firi wo dan mu hɔ na to pono no mu sε wo pue a. Mfa afidie a edi afosiane no. Fa pono a wɔfam pue a εben wo mu pue. Sε wo tumi pue asomdwoe mu a, ngyina anaa mma biribiara nsan mfa wo nkɔ w'akyi. Toronto Fire Services bεma w'ahu sε eye sε wobεsan akɔwura wo dan mu hɔ.



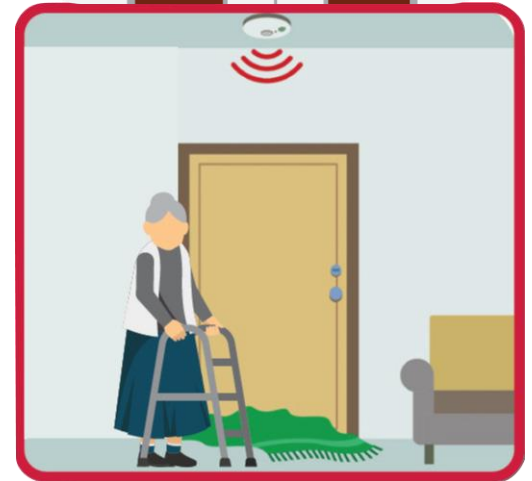
Sε wo te abrɔnsan (a εtoa so boro nsia a)

εwom sε baabi a banbɔ wɔ a wobetumi awɔ sε ogya εrehye wo dan no adihɔ , sε εNWURA wo dan mu hɔ a, eye sε wobεkɔso atena hɔ na twɛn akwankyere a wo benya afiri mpofirim εsom adwumayεfoɔ no hɔ no. Wɔbεkɔ obiara pono ano anaa wɔbεkɔ akɔkasa agu dan no telefon a wo kasa wɔ so a obiara te no mu.



Deε wobeyε sε wo ntumi mpue asomdwoe mu a

Sε nwusie anaa nwusie abunkam kwan a wofa so pue a, anaa sε wo ntumi mpue a, tena wo dan mu hɔ. To pono a wo de wura wo dan mu hɔ no mu. Fa mpopaho ne mpasontoma a afoa kata ntokuro a nwusie betumi afa mu no. Frε **9-1-1** na ka kyere Ogya Adwumafa sε wowɔ wo dan mu hɔ. Him anaa fa ntoma a ani da hɔ hata w'abrannaa anaa wɔ wo mpomaa no so fa ye nsenkyerεnee kyere ogyadumfoɔ no baabi a wowɔ fa sε mmoa sε wo betumi a.



Sε wo ntumi nsi nwusie no ano kwan wɔ wo dan mu hɔ pono no ano a, fa apono bebree si wo ne abranaa no anim sε wobetumi a. Sε ebia, kɔ wo dan a woda mu no na to pono no mu sεdeε εbeyε na abranaa ne pono bεda wo ne nwusie no ntam.

Sε gya sɔ w'ataades mu a

Fa biribi, te sε kuntu anaa mpopaho gu ogyaframa no so. Wo anaa obi a ɔben wo betumi de adum ogya no.

Sε wo betumi aduru fam a, da fam na munimuni wɔ kuntu anaa mpopaho no mu.

Sε ogya hye bere a wo nni hɔ a

Frε Client Care Centre wɔ **416-981-5500** amonom hɔ ara. Eyi bεma adwumayefoɔ a wɔwɔ hɔ no ahu sε wo ho ye na wɔahu wo.



Deε Toronto Community Housing ye sε ogya εrehye a

- Client Care Centre ma Community Safety Unit no kɔ baabi a wɔwɔ no ma wɔkɔboa Toronto Fire Services.
- Toronto Fire Services bue dan no ma Ogya Banbɔ Nhyehyεe no. Wɔatwere nkurofoɔ a wɔhia sε wɔboa wɔn ma wɔpue no din wɔ hɔ. Wɔbεkɔ obiara pono ano anaa **wɔbεkasa** agu dan no telefon a wo kasa wɔ so a obiara te no mu.
- Community Safety Unit boa ma wɔye baabi a wɔn a wɔaye baabi a wɔtwɛn a εben de ma wɔn a wɔahan dan a w'ayi wɔn apue ano.
- Client Care Centre no ma adwumayefoɔ hu deε εrekɔso wɔ asem no ho ne εho mmuaεε.

Ogyahyεε no akyi.

- Ma w'abusuafoɔ ne wo nnamfofoɔ no nte wo nka na ma wɔn nhu sεdeε wo ho tee ne baabi a wɔwɔ.
- Sε εnsεεε wo tena wo fie hɔ a, Toronto Community Housing bεma w'aso ate deε εrekɔso wɔ nea wɔbeyε biara. Wɔbεboa wo ama w'atu sε εbase εsεεε wo tu a anaa w'asan abetena wo dan no mu sε biribiara te diin a.

- Nwura wo dan mu ho kopem se Toronto Community Housing beka akwere wo se eye se wobeye saa.
- Ma wo insurance adwumayefo no nte wo nka. Ma wonhu biribi mfa ogya no ho na pe biribi fa sedefe wobehyasee adi dwuma wo wo nkurobo no ho.
- Toronto Community Housing beye nhwehwemu wo dan no ho de ahwe se biribi see a. Wobehye asee aye nsiesie se biribiara to diin a. Toronto Community Housing bema w'aso ate dee erekoso.

Woresi ogya ano kwan

Ogya asiane a etae si wo fie

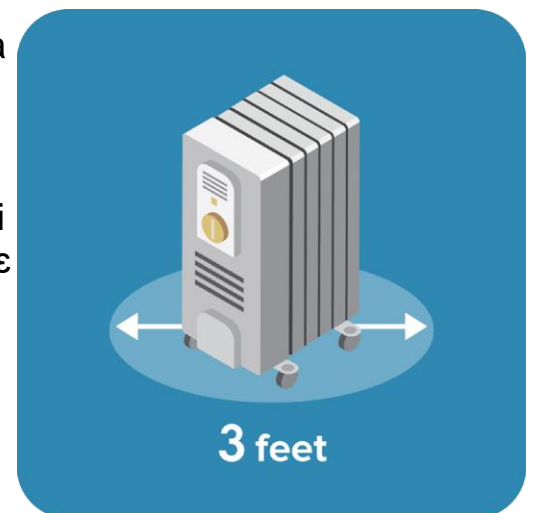
Fi bebre tumi ma ogya asiane asi. Wo pɛsɛ wo tena asomdwoe mu a, te fi no so. Hu ampa ara sɛ kwan a wo fa mu pue no mu da ho.



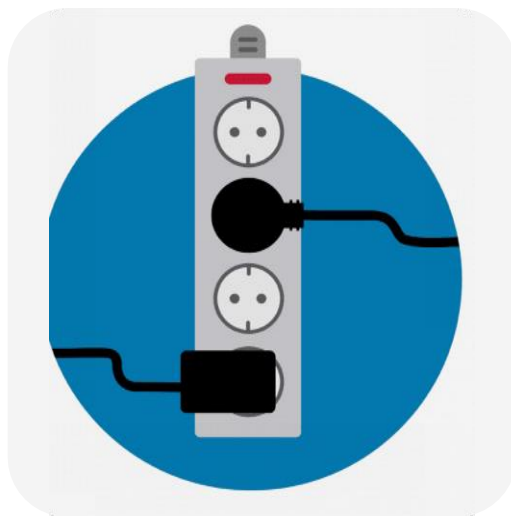
Mfa nnooma nto abranaa ho. Nnooma a egu abranaa ho no betumi asi kwan sɛ wo pɛsɛ wo pue a na enye den sɛ ogya nso betumi asom. Ogya a ehye wo abranaa ho ye hu efirise wo nhu kopem sɛ ebɛtre na agye nsam.



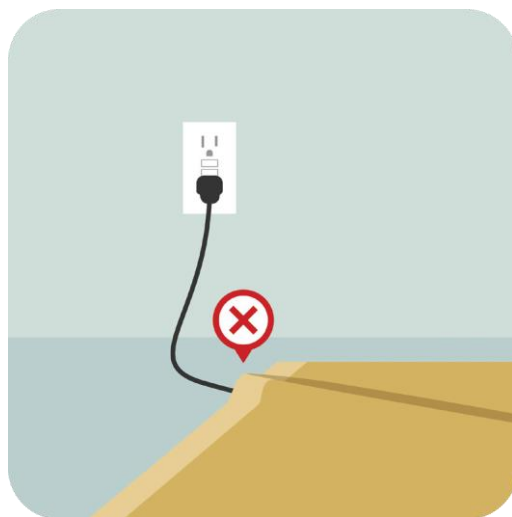
Wo wo dan nkrataa no mu no, eho hia sɛ wo bɛgye krataa a ema wo ho kwan ma wo tumi de afidie a wode ka dan mu ho hye a afidie a wode ka baabi ketewaabi mu hye ka ho wo wo dan no mu firi Toronto Community Housing ho. sɛ wowo afidie a wode ka baabi ketewaabi mu hye a, fa si bɛyɛsɛ anammɔn mmiensa (a eboro meter baako) firi adeɛ biara a ebetumi ahye ho. eye a fa hye adeɛ a wode nkanea ho nnooma hye wo mu no mu tee.



Fa extension cords ne power bars di dwuma nyansa so. Tutu nnooma a wo nhia sɛdeɛ ɛbɛyɛ na ɛbɛda ho ama w'atumi de deɛ wo hia no hyɛ mu; mfa nnooma bebree nhyɛ baabi a wɔde nkanea ho nnooma hyɛ no. Mpia three-prong cord so wɔ two-slot adeɛ a wɔde nkanea ho nnooma hyɛ mu.



Fa wo nkanea ho mfidie nhoma nyinaa fa wo kapɛt so, nyɛ aseɛ. Cord no nyinaa betumi aseɛ wɔ kapɛt no ase. Sɛɛ a ɛbɛsɛɛ wɔ aseɛ ho no a wo nhu no betumi ama ahoma no ayɛhyɛ mmorosoo ma aso gya.



Fi bebree tumi ma ogya asiane asi. Wo pɛsɛ wo tena asomdwoe mu a, te fi no so. Hu ampa ara sɛ kwan a wo fa mu pue no mu da ho.

Aduanenoa basabasa

Aduanenoa yɛ adeɛ bi a ɛtae de ogya hyɛɛ ne pira a wɔpira ɛnam ogya no so wɔ wɔ dan no mu ba. Bɔ wo ho ban bere a woredi saa nhyehyɛ yi so:

Mma nnooma a ebetumi aso gya mmen gyaare mfidie, te sɛ fononoo, stove, microwave ne deɛ ɛkekaho. Sɛ ebia, yi firi adeɛ a wɔde akyekyerɛ aduane ho no, mpopaho, ahyɛnsa a wɔde yi aduane firi oven mu, ne nkukuo a wɔde nnua ayɛ sɛ wo nhia a.



Di wo gyaare mfidie no ni. A fofonoo, stove no so, microwave nyinaa, ne stove nyinaa ka ho. enye den se ogya betumi aso aduane ne nnooma a eye nsuonsuo, titiriw anwa mu.



Worenu aduane na obiara nni ho a ngya wo stove nsi so. Se wo hia se wobefiri gyaare ho a, dum stove no na yi kyensee a worenoa mu aduane ne nkyensee nyinaa firi baabi a cho ye hye no.



εγχε α ται φα ωο γυααρε μφιδιε νο ηγε plug νο μυ τηε.

Μφα αφιδιε βιαρα ηγε ηωεε σε η'αηομα α εσοο νο αραε αηαα σε ασεε α- εγι τυμι μα ογυα ασιανε βα.



Deε εσεεε ωο γε σε βιριβι ερεηγε ωο ωο γυααρε α

Se angwa ηγε ασεε σε ερεδере α, mfa nsuo nnum νο. Nsuo betumi ama angwa ογυα αδере mmorosoo.

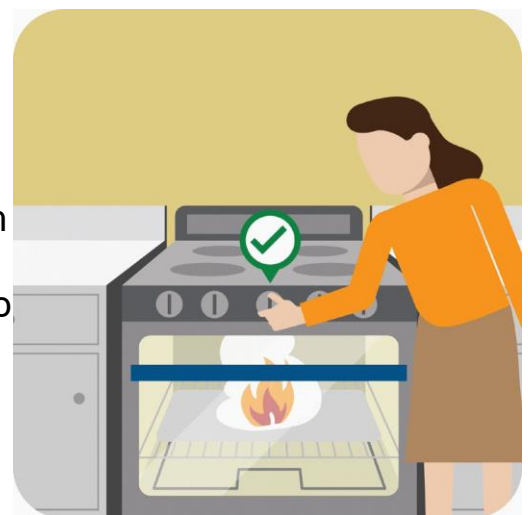
Se wo betumi adum νο asomdwoe μυ α, φα ηγεησεε τι αηαα αραηαη α ωοτο βισκιτ ωο σο νο ηατα σο φα dum ογυα νο. Dum stove α εσι σο νο. Mpαgya ηγεησεε νο. Μα ηε τι νο ηηατα σο ηαρεμ σε εβεδωο.

Dwene ηο σε ωο βετο ABC (multi-purpose) fire extinguisher ατο ωο γυααρε ηο.



Se ογυα ερεηγε ωο φονοοο νο μυ α, dum νο. Κα φονοοο ποηο νο τομ. Μα βιριβιαρα α εωωμ ηδωο.

Se ογυαφραμα φιρι φονοοο αηαα ογυα νο αητυμι αηδυμ αηοηομ ηο αρα α, φιρι ωο φιε ηο ηα το ποηο νο μυ δεηδεηδηη ωο η'αηυι. Twe ογυα αδημα α εβην ωο ωο ωο δαη μυ ηο. Gyina baabi α εγε ηα φρε **9-1-1** εηο αρα.



“Nnom Cigaret” mmara foforo

Toronto Community Housing gu so ereye adwene se wobema mmara a ekyere se “nnom cigarette” wo yen adan ho no behyasee aye adwuma. Won a wohan dan a whyee won nsaasehyedee wo won dan nkrataa so bere a mmara no hyee ase yee adwuma akyi no esese wodi mmaraferenkyeen a efa cigarette nom ho no so sedge watwere wo won dan ho nkrataa no so no.



Won a whyee won nsaasehyedee wo dan nkrataa no so no ansana mmara no ahye ase aye adwuma no betumi akoso anom cigarette wo won dan mu ho ne wo won abranaa ho se:

- enha afoforo a wote dan mu ho no a
- emfa asiane bi mma afoforo a wote dan mu ho no a

Wo akwan nyinaa mu no, womma ho kwan mma wonnom cigarette wo baabi a obia tumi fa biara wo (atwede so, abranaa ho, baabi a wode kar si ne baabi a aka no) anaa metres nkron wo dan mu ho anokwan.

Cigaret nom basabasa

Cigaret nom basabasa wo fie no ye adee a edikan a ema nipa wu wo ogya hyee mu. Cigaret a ato fam betumi ako so ahye nnonhwere bebree ansana apae aye ogyaframa.

Baabi a eye a wo betumi anom cigarette ye adihoo.

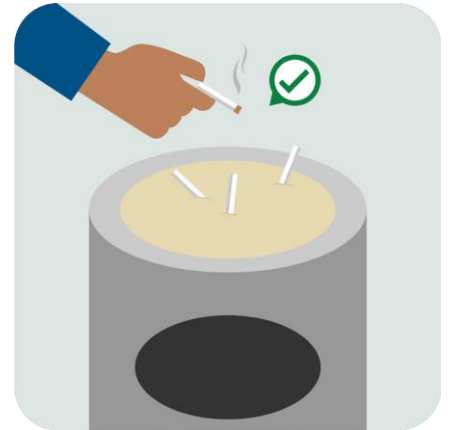
Se wrenom cigarette wo adihoo a, esese wogyina beyese metres nkron (beyese anammoo 30) firi dan no anokwan anaa kwan a wofam pue no. Kuro no mmara ketewa betumi ama w'atua too se wo nom cigarette wo baabi a eben dan no paa a.



Ngyina abranaa ho nto cigret mporoporo ngu fam. Ogya a ehye wo abranaa ho ye hu paa ara. Efiri se ebetumi ahye atre wo bere a wonhu.



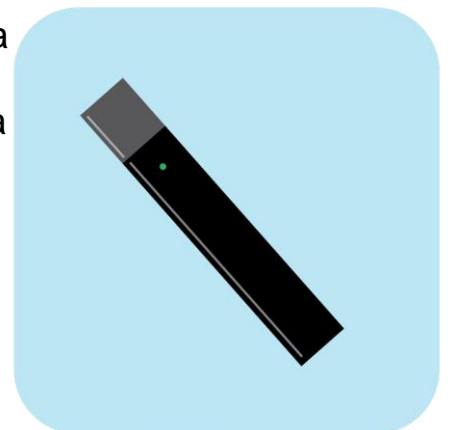
Fa apanpan a emu do, na ete apo. Hu ampa ara se cigret ne cigret ho nnooma nyinaa adum—ngya cigret a aso anaa cigret a eredere nto ho bere a obiara nni ho. Mfa apanpan a wode cigret mporoporo gu so nsi biribiara a ebetumi ahye nkyen. Tae hwie gu.



Mfa cigret ho nnooma nto baabi a ewo fam. Kyere nkwaadaa se mankyese ne lighter nye aboduaba, enti no wonka nkyere panyin bi eho ara se wahu cigret ho nnooma bi a.



E-cigret betumi aso gya. Eyi betumi asi bere a wo de ye anaa bere a wo chaage wo battery. Ebetumi nso asi bere a wonenam na wo kita . Ngya e-cigret a echaage wo ho bere a obiara nni ho anaa ngya nhye mu anadwo no nyinaa ara.



Nnom cigret se w'aniso bri wo anaa se w'anom nsa a.
Nnom cigret wo mpa so.



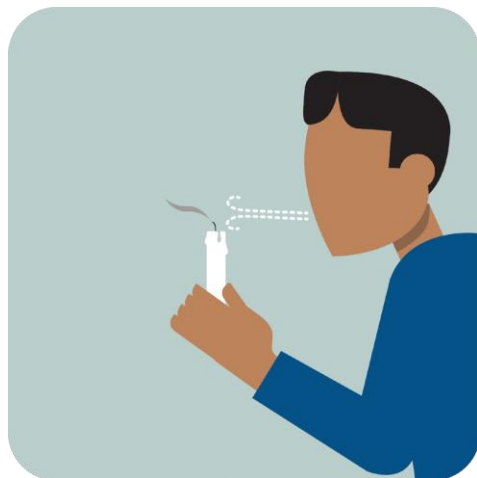
Se ayaresabea mframa afidie anaa mframa a egu toa mu na
eboa wo ma wo tumi home a, mma obi nnom cigret mmen
baabi a wowo anaa baabi a wo de si.



Kyenerere

Kyenerere betumi ama ogya asiane a eye hu asi se w'antumi
amfa andi dwuma yie a. Nnooma bebreere wo ho a wo betumi aye de ate asiane so se wo
so kyenerere si so a.

Fa si kyenerere dua a ete apo, na enhye anaa endane mmutu
fam. Nso kyenerere nsi so wo dan a wo da mu, adwaree,
anaa baabi a wotumi da. Dum won se wo firi dan mu ho pe
a anaa woreko da a.

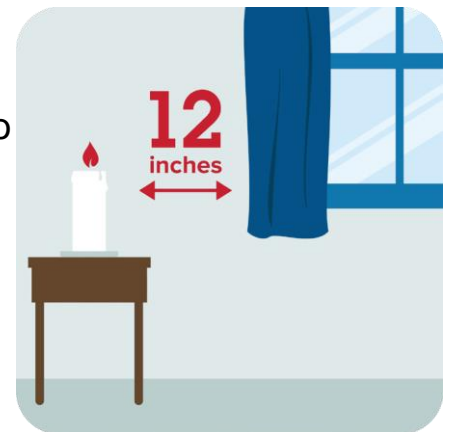


Mfa kyɛnere, mankyese, ne lighter nto baabi a nkwadaa anaa ayɛnmmoa wɔ.



Ma kwan nna ntam

Fa kyɛnere a w'aso si bɛyɛsɛ 12 inches (30 cm) firi nnooma a ebetumi aso gya, te sɛ ntoma a yɛde sɛn mpomaa ne pono ano ne afehyiada nnooma a yɛde siesie dan mu anaa yɛda no adi no ho.



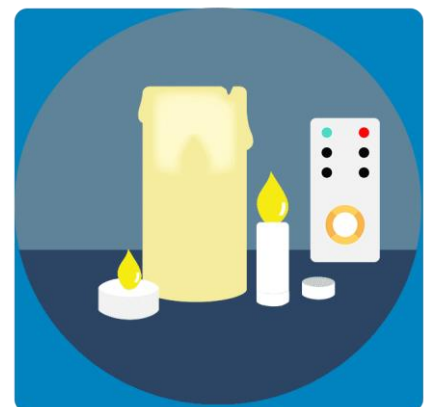
Hu ampa ara sɛ adum

Kwan pa a wo betumi ahu sɛ kyɛnere adum koraa ne sɛ wobɛfo ahoma a ɛhyɛ mu no. Wo betumi ayɛ saa nso sɛ wo dum mankyese wie a.



Yɛ ade foforo

Dwene ho sɛ wo bɛto kyɛnere a ɛndɛre.



Hu ampa ara se wo nwusie adoma no ye aduma

Nwusie adoma a eye adwuma betumi agye nkwa. Nwusie tre ntem. Nwusie adoma di kan bo wo koko, sedge ebeye na wo betumi adwane asomdwoe mu.

esese w'adikan anya wo nwusie adoma nwoma no baako dada. Nwoma no kyere wo kwan a wo nwusie adoma no ye adwuma ne sedge wo beso ahwe. Se wo hia nwusie adoma nwoma no foforo a, ma Client Care Centre nte wo nka.

Tae so hwe

Se yeadwumayefo kohwehwe wo dan mu ho sedge woye afe biara no a wohwe se wo nwusie adoma no ye adwuma a. esese woara nso wo so wo nwusie adoma no bosome biara. Mia boton a wode sohwe no so na tie se adoma no ye adwuma a. Se wo nwusie adoma no nye adwuma a, ka kyere adwumayefo a wowo ho saa mmere no, anaa kchu Client Care Centre.



Si adoma a ebom bere a hwee nsiiee no ano kwan

esese wode nwusie adoma no bo baabi a eben stove. Se woreye aduane na wo nwusie adoma no tae bom mmere a esese ebom a, ene wo esohwefo no nkasa. Wo betumi ayi wo nwusie adoma no afiri baabi a ebo no de akobo baabi foforo. Se w'doma no bom mmere a esese ebom a, boton bi wo ho a wofre no "diin" boton a wo betumi amia so. Eyi beboa no ama natumi agyae dede a ereye no mmeretiawa mu bere a mframa no mu te no.



Aso si anaa eyeden ma wo se wobete se wokasa a

Nwusie adoma sononko ne mfidie a ema w'anida wo ho so wo ho a woye ama wo. Se wo hia baako a, ka kyere wo esohwefo anaa wo Won a Wahan Dan osom Adwumapanyin anaa wo Mmerewa ne Nkokora osom Adwumapanyin (se wo te Seniors Housing Unit ne Integrated Service Model a w'ada no adi wo wo kurom ho) mu ho a.



Nse nwusie adoma no

Wo de w'ankasa, w'abusua ne wo fipamfo ko asiane mu. Etea mmara se wo de wo nsa beka, wo betu, anaa wo beyi nwusie adoma no afiri baabi a ebo no. Ka biara a wobeba de asisesie no, wobema w'atua \$100,000, anaa wobetumi atu wo.



Ogya asiane wo baabi a obiara tumi fa

Baabi a obiara tumi fa wo dan no ho, te se abranaa, pono a wofam de pue, ne atwede, esese wobo ho ban ma obiara. Hwe so yie mma ogya nhye ho.

Abranaa ho ye baabi a nnipa nkoara na efa ho

Mfa hwee nsi abranaa ne baabi a wofa de pue se biribi si mpofirim a no da. *Ontario Fire Code* ma adwumayefo tumi a wode beyi nnooma biara a ebetumi ahye anaa ebetumi asi wo kwan se wo pese wo pue a. Wontua sika biara mma wo se woyi anaa woto wo nnooma biara gu a. Nnooma a womma ho kwan mma wo mfa nsi wo pono ano, abranaa ho, dan no anim, ne apono a wofam de pue ye, nanso eboro:



- Nnooma a wode siesie anaa wode sensen pono so, a buronya nnooma a wode siesie dan mu ka ho

- Nhweren (deε wɔde rɔba ayε ne deε wɔmfaa rɔba nyεεε)
- Ntoma a wɔde sε aboboano
- Buronya nhweren a wɔde sensen pono so anaa nnua
- Dadeponko
- Adeε a wɔde nkwadaa to mu pia

Pono a wɔato mu yε pono a wɔabɔ ho ban

Pono boa si nwusie ne ogya trε. Apono a εdeda dan no ne abranaa a obiara tumi fa mu ho no tumi-gya, a εkyere sε etumi gyina ogyahyεε ne ogyaframa ano kɔpem mmere tenten bi. To wo dan pono ne atwedεε apono mu mmere nyinaa ara.



Bɔɔla kɔ baabi a wɔto bɔɔla gu

Ngya hwee wɔ tokuro a wɔto bɔɔla to mu no ano, to won apono mu, na di εho nyinaa ara ni. Tokuro a wɔto bɔɔla gu mu a εho te na n'apono yε adwuma te asiane a enam ogyahyεε so ba so.



Mfa hwee nsi atwedεε no anim

Ngya nnoɔma biara wɔ atwedεε anaa nsi atwedεε no anim wɔ kwan biara so. εsεε wɔbɔ ho ban na εhɔda ho mmerenyinaa ara sεdeε εbeyε na nkurofoɔ betumi afiri dan mu ho sε biribi si mpofirim a.

Ogya ho banbɔ yε obiara asεdeε. Kɔ torontohousing.ca/firesafety wo pεsε wo nya amanεεbɔ bebree wɔ ogya ano si ne banbɔ ho nsεm a.





Mmere ho Banbo

Eduru mmere bi wo afe no mu a, ewiem nsakrae tumi ha dwene. Hu deε wo beye de abo wo ho ban.

Awia bere ho banbo

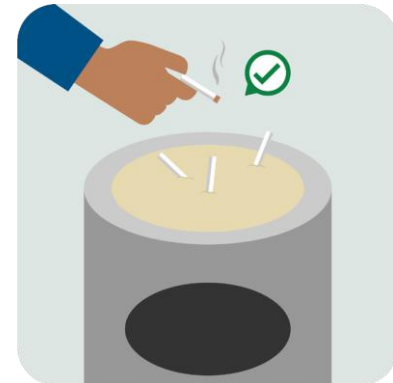
Adiho hyeε

Fre **3-1-1** na hwehwe amannyinaa ogya agoro a eβen wo mma ho kwan mma wonni Ogya agoro ne bonfire wo Toronto Community Housing adan ho bere biara. Ebetumi ama obi apira, de ogya hyeε aba, na εseε afie.



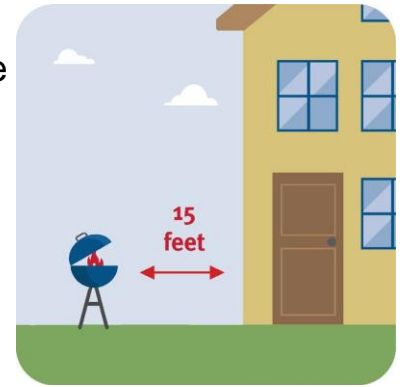
To mpropro gu yie

Fa si nsoo apanpan a emu do, adeε a εte apo a εwo ti na wobetumi de cigaret a wobeto agu agu mu. Nto ngu sre so, ngu wura mu, anaa ngu abranaa ho.



Hwε yie wɔ baabi a wobɛtoto aduane no

Wɔmma ho kwan mma wɔntoto nnuane ne nnam wɔ abranaa ho. Toronto Community Housing ma ho kwan ma wɔtoto nnuane wɔ baabi a obiara tumi fa wɔ adiho. ɛne wo ɛsohwɛfoɔ no nkasa nhwε sɛ woma ho kwan ma wode afidie a wɔtoto aduane wɔ so si dan mu ho bere biara. Fa afidie a wɔtoto so aduane no si bɛyɛsɛ 4.5 metres (bɛyɛsɛ anammɔn 15) firi adan ne nnoɔma biara a ebetumi ahye ho. Tu propane tank no sɛ woyɛ adeɛ a woyɛ no wie a. To mu yie.



Deɛ wo bɛyɛ sɛ w'ataadeɛ ɛrehye a.

Sɛ w'ataadeɛ ɛrehye a, gyina, tɔ fam na munimuni.

Ntutu mmirika wɔ ho. Gyae deɛ woyɛ no, da fam na fa wo nsa kata w'anim. Na munimuni kɔpem sɛ gya no bedum.

Sɛ wo ntumi ngyina, ntɔ fam mmunimuni a, wo anaa obia ɔbɛn ho no betumi de ntoma anaa ntoma (a ɛyɛ kootu anaa kuntu) adum gya no.

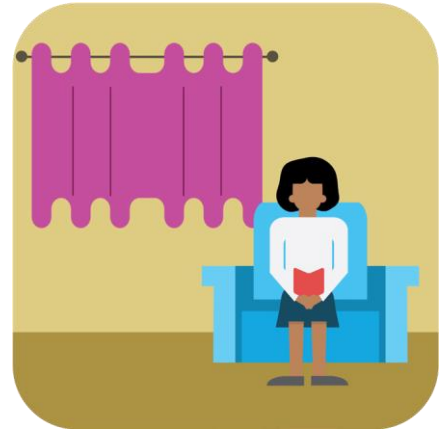
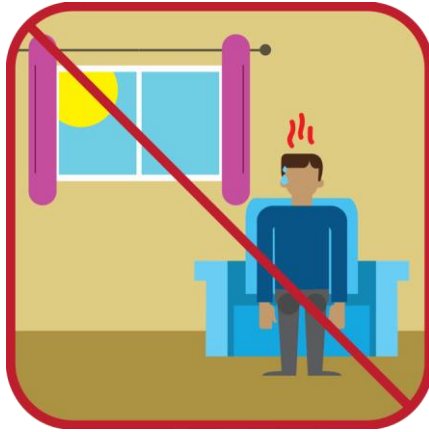


Woretana nyunu mu wɔ ɔhyew mu

Awia mmere mu no Toronto Community Housing no dum afidie a wode ka dan mu hye no de kɔ afidie a ɛma dan biara mu yɛ nyunu no. Sɛ wo dan mu ho tebea nte sɛnea wo pɛsɛ ɛyɛ a, hu Client Care Centre no.

To wo blinds ne ntoma a wode sensɛn pono ne mpomaa ano no mu wɔ dan no mu fa si awia no ano kwan. Dum nkanea na tutu mfidie a wo nhia no. ɛtwe nkanea mpo sɛ ɛnyɛ adwuma a.

Papa mmṵ mframa a eyε nyunu—εtware ne ho kekε. Bṵ a εbṵ mframa a εmu yεhye paa ara wṵ wo ho no tumi ma wo nya εhyew yareε ntεmntεm. Adeε a εho hia ne sε wo bεnom nsuo bere biara. Nom nsuo bebree, mpo sε nsukṵm nne wo a.



ɔhyew kɔkɔbɔ

Canada ho nsem Abɔnteneso ne Wiem Nsakraeɛ bɔ ɔhyee a erebeba ho kɔkɔ sɛ ebekɔ soro akɔduru 31C anaa ebeye hye paa ara, na ebekɔ fam akɔduru 20C anaa ebeye hye akyen saa a, wɔ nnaanuu anaa nna a eboro saa ntoatoasɔɔ.

Afei nso wɔsan bɔ kɔkɔ sɛ wiem ye hye paa, na emuhyeɛ no dodoɔ ye 40C anaa ewɔsoro kyen saa wɔ nnaanuu anaa nna a eboro saa ntoatoasɔɔ.

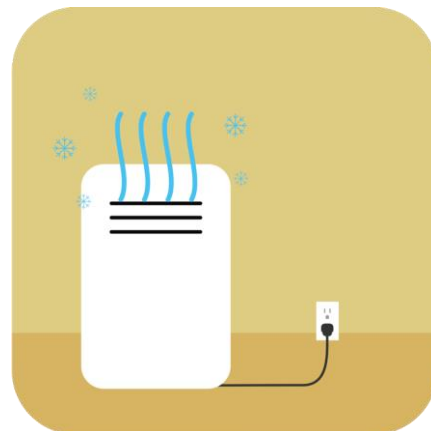
Wɔ Toronto Community Housing afie bi mu no, adwumayefoɔ siesie dan a emu ye nyunu de to ho sɛ wɔbɔ kɔkɔ sɛ wiem ereba abeye hye a. Adwumayefoɔ de nkaebɔ a efa dan a emu ye nyununo bebɔ ho.

Sɛ dan a emu ye nyunu nni fie a wo te mu no mu a, nkaebɔ no bekyere wo baabi a obiara tumi kɔ a afidie a ema dan mu ye nyunu wɔ ho. Wo betumi nso afre **3-1-1** anaa wo betumi akɔ toronto.ca/cool-space akɔhwehwe baabi a eho ye nyunu a eben wo.

Afidie a ema dan mu ye nyunu ho banbɔ

Afidie a ema dan mu ye nyunu a wɔde si fam nkoara na wowɔ ho kwan sɛ wobetumi de asi wo dan mu ho. Wo nni ho kwan sɛ wo de afidie a ema dan mu ye nyunu bebɔ wo mpomaa ho.

Wo wɔ nsembisa wɔ w'afidie a ema dan mu ye nyunu no ho a, mesre wo bisa wo esohwefoɔ anaa fre Client Care Centre wɔ **416-981-5500** so.



ɔtadeɛ a wɔdware mu ho banbɔ

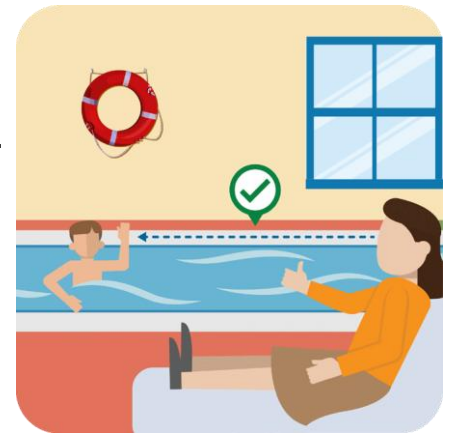
Toronto Community Housing adan no bi wɔ ɔtadeɛ a wɔdware mu wɔ fie no mu. Eyi wɔ ho de ma wɔn a wɔahan dan afemuu no nyinaa mu. Toronto Community Housing nso wɔ ɔtadeɛ a eɔa adihɔ wɔ wɔn adan no bi ho.

Wɔbue eyi awia mmere mu to ho ma wɔn a wɔahan Toronto Community Housing adan nyinaa, nye wɔn a wɔahan dan wɔ saa mantamu ho nkoara.



Kenkan mmara no

ɔtadeɛ nyinaa wɔ wɔn apɔmteɛ ne banbɔ ho mmara a ɛbɔ ho. Mesrɛ wo hu ampa sɛ wo behu mmara no ansana w'adware nsuo no mu. Sɛ ebia, ɛsɛsɛ ɔpanyin ka nkwadaa a wɔnnii mfeɛ 10 ho wɔ ɔtadeɛ no mu anaa ɛho.



Nsuo mu adwareɛ sua

Yɛtae kyere wɔn a wɔahan dan sɛdeɛ wɔsi dware ɔtadeɛ mu. Bisa adwumayefɔɔ a obi tɔ nsuo mu a wɔyi wɔn a wɔwɔ ho no hwɛ sɛ wɔkyere nsuo mu adwareɛ no kwa a wo ntua hwee anaa. Wo betumi ama ɛhɔ adwumayefɔɔ a obi tɔ nsuo mu a wɔyi wɔn no atwere wo din da a wɔɛbue ɔtadeɛ no ano no.

ɔhyew ho kɔkɔbɔ – wɔɛbue ɔtadeɛ ano to ho kyere

Sɛ wɔbɔ kɔkɔ sɛ ɔhyew ɛrebɛba a, Toronto Community Housing nto mu ntɛm. Sɛ wowɔ nɛmbisa de fa mmere a wɔyɛ adwuma ho a, bisa adwumayefɔɔ a obi tɔ nsuo mu a wɔyi wɔn no.

Kɔ torontohousing.ca/becoolandsafe wo pɛsɛ wo nya amanɛɛbɔ bebree wɔ sɛdeɛ wɔɛboaboa wo ho de ato ho ansana ɔhyew no aba ne deɛ wo betumi ayɛ bere a wɔbɔ kɔkɔ sɛ ɔhyew ɛreba.

Awɔ mmere ho banbɔ

Ɛyɛ Toronto Community Housing asɛdɛɛ sɛ wobehu ampa ara sɛ wɔbɛma wo dan mu ho ayɛ hye akoduru 21 degrees awɔ mmere abosome mu. Sɛ sɛdɛɛ wo dan mu ho hyɛɛ tɛɛ no ha wo a, ma Client Care Centre aso nte.

Mmere a awɔwɔm paa ara.

Wɔka eyi ho asɛm sɛ wɔka sɛ ewiem yɛ minus 15C anaa emu ayɛ nyunu, anaa awɔ a emu yɛ nyunu a ɛyɛ minus 20C anaa ɛyɛ nyunu kyɛn saa a.

Di saa nkyerɛkyerɛ a ɛbɛma woatena baabi a ɛho yɛ hye na banbɔ wo ho sɛ awɔ wɔm paa ara anaa awɔ mmere no mu yɛ dendeenden a:

- Sɛ wo betumi a, fa aduane bio ne nnuro gu ho sɛ ɛbase wontumi nkɔ abɔnteneso a.
- Sɛ wo te fie a nkanea na ɛma ho yɛ hye a, bue wo nsuo si so na ma no nsosɔ koko. Eyi mma wo nsuo nyunu no nyɛ den nsi wo pipe no mu na ɛnsɛɛ nso.
- Sɛ afidie a wɔde ka dan mu hye no dum a, bɔ adwumayɛfoɔ a wɔwɔ ho no anaa Client Care Centre amanɛɛ amonom ho ara. Sɛ afidie wɔde ka dan mu ho hye no dum bere a wɔabɔ kɔkɔ sɛ awɔ bɛba paa ara a, Toronto Community Housing bɛyɛ baabi a obiara tumi kɔ a wo betumi akɔ akɔka wo ho hye kɔpɛm sɛ wɔbɛsɔ afidie a wɔde ka dan mu ho hye no.

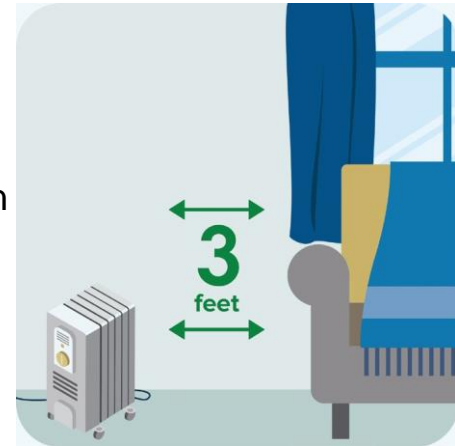


Kɔkɔbɔ: Nsɔ fononoo, propane heaters, afidie a wɔtoto aduane wɔ so, anaa generator a ede gas na ɛyɛ adwuma nka wo dan mu ho hye. Wɔgyae mframa a ekum a ɛyɛ carbon monoxide gas, a wo ntumi nhu anaa nhome mu.

Kɔ torontohousing.ca/safe_winter wo pɛsɛ wo nya amanɛɛbɔ bebreɛ wɔ banbɔ ho a.

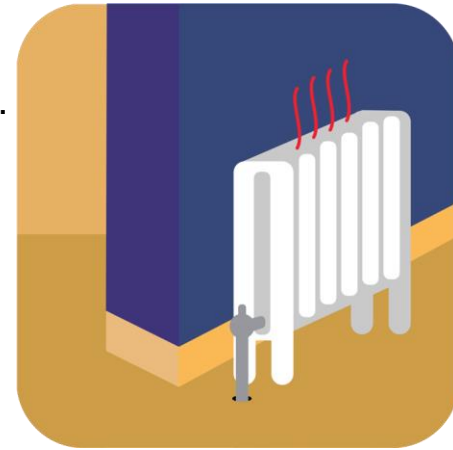
Afidie a wode ka dan mu ho hye a wo tumi de ko baabiara (afidie a wode ka baabi hye)

Se wowo krataa a Toronto Community Housing atwere a ema wo ho kwan ma wo tumi de afidie a wode ka dan mu hye ketewa a wo tumi de ko baabiara wowo dan mu ho a, Hu ampa ara se Canadian Standards Association (CSA) krataa bo ho. Fa afidie a wode ka dan mu ho hye nyinaa si beyese metre baako (anammon mmiensa) firi biribiara a ebetumi ahye, te se krataa, ntoma a wode sensen pono ne mpomaa ano, ntoma hatata, nkondwa, mpa, ne nkrataa a wode siesie dan ban ho. Fa afidie a wode ka dan mu ho hye si baabi a emmen nkadaa ne ayemmoa bere nyinaa.



Nhata ntoma ne mpaso ntoma kopem se ebho se afidie a wode ka dan mu ho hye no si so da, efiri se saa nnooma yi betumi ahye.

Ngya afidie a wode ka dan mu ho hye nsi so se wopue firi fie ho anaa woreko da a.



Radiator

Wo radiator betumi apae se awo ba paa ara a. Eyi betumi de nsuyiri aba na ebetumi ase wo ne wo fipamfo nnooma. Se wo radiator pae a, fre **416-981-5500** amonom ho ara.

Nnooma a wo betumi aye a emma wo radiator mpae

- To wo mpomaa mu sedee ebeye na mframa a anoyenyunu ntumi nwura mu. Mframa nyunuyunu betumi afrezi nsuo a egu wo radiator no mu no, na ama no apae.
- Hu ampa se wo radiator no so nye nyunu nkyen ase. Eyi tumi si se mframa ko mu a. Ka kyere adwumayefo anaa Client Care Centre a wowo ho no se eba no saa a. Wobeye nhyehye ama wabetwe mframa a awura mu no amonom ho ara.
- Hu ampa ara se wo nkondwa no si beyese 15 cm (beyese inches nsia) firi radiator no ho. Se nkondwa anaa ntoma a wode sensen pono ne mpomaa ano a emu ye duru asi wo radiator no kwan a, mframa hyeeyee ntumi mm mfa wo dan mu ho nyinaa sedee ese.

- ɛnsɛsɛ w'ankasa wo kyimkyim wo radiator no da. Sɛ wo dan mu ho yɛ nyunu dodo anaa ɛho yɛ hye dodo a, ka kyere adwumayefoɔ a wɔwɔ ho no anaa frɛ Client Care Centre wɔ **416-981-5500** so.

Freezing rain, asukɔtwea ne nsukyerɛma

Freezing rain ne mframa denden tumi ma wɔdum nkanea sɛ nnua bu to nkanea nhoma so a. Hwɛ **krataafa 15** wɔ deɛ wobeyɛ sɛ wɔdum nkanea no a.



Hu deɛ ɛrekɔso

Hwɛ na tie wo mantamu wiem amaneebɔ, deɛ ɛrekɔso wɔ kwan so ne kwan a wɔato mu, ne mpofirim nsem a aka. Toronto Community Housing adwumayefoɔ nso bebɔ wo amaneeɛ sɛ sɛdeɛ wiem tee awɔ bere mu no asɛɛ dan a wote mu no a.

Tena fie

Freezing rain ne asukotwea a ano aboaboa no tumi ma nantekwan, nkwannkyen, ne kwan so ye toro wo mmere tiawa mu. Se wo betumi a, tena fie kopem se wode nkyene begu nkwannkyen na wate ho.

Adwumayefo te snoo ne asukotwea no nnonhwere 12 mu a snoo ato awie no. Yebesani nso de nkyene anaa anwea begu nantekwan, kar kwan mu, atwedee a ewo adihoo, ne baabi a wode kar si wo aboteneso sedee ese. Hu Client Care Centre na ka baabi a eho aye toro anaa asukotwea gugu wo wo dan no ho nyinaa kyere won.

Mframa ho banbo

Переведенные экземпляры
запросам. Звоните, пожалуйста,

Wiem basaa tumi ma mframa ano ye den. Fa nnooma a eye hatahata to yie wo w'abranaa anaa wo dan no ho. Se mframa hu won nnooma ko a, ebetumi apira wo anaa wo fipamfo.



Halloween ho banbo

Nnaadaa ne akysede agoro betumi aye de, ebetumi nso aye hu. Se woye w'adwene se wobeka Halloween nneyee no ho a, esese awofoo anaa opanyin a onim nyansa ka nkwaadaa a wosusua ho.

ebeye a nka ma wo mma no nkuta telefon ketewa a wo tumi de ko baabiara. Se wo hu biribi na w'adwene mu ntene wo anaa dwumadie a etea mmara a, fre polisifoo amonom ho ara.

Ko torontopolice.on.ca/kogyehalloween wo pese wo nya amaneebo bebree wo Halloween ho banbo, te se ntaadee a enye hu ne adehuuhuu foforo a.



Anigye' kwan ahoro a wobetumi adi nnaadaa anaa akysede agoro no.

Se anka wobeko akobobo nkurofo apono mu no, hwehwe baabi te se mantamu beaee a wodi Halloween dwumadie sononko. Anaa w'ankasa ye wo dwumadie ma wo mma ne wo nnamfofo.

Wo hia ne baako a woakyere asee

Won a Wɔahan dan wo Toronto Community Housing ho nsem wo saa nkrataa yi mu. Se wo pɛse wo nya akwankyerɛ yi nsesoo no bi a frɛ **416-981-5500**.

የተተረጎሙ ቅጂዎችን በመጠየቅ ለማግኘት ይቻላል.
እባካዎ ደውሉልን 416-981-5500.

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يرجى الاتصال على الرقم ٤١٦-٩٨١-٥٥٠٠

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Wo sre a, wo nsa beka nea y'akyere asee no bi.
Yesre se frɛ 416-981-5500.

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Xin gọi số 416-981-5500

Wo betumi nso anya Banbo ho Akwankyerɛ no bi a woakyere asee wo **torontohousing.ca/safetyguide**.

மொழி பெயர்க்கப் பட்ட பிரதிகள் இருக்கின்றன. பெற விரும்புவோர் தயவுசெய்து 416-981-5500 ஐ அழையுங்கள்



Nkyekyemu 1: Sɛ biribi si mpofirim a krataa

AMANEƐBɔ KRATAA

BIRIBI SI MPOFIRIM A

FRɛ 911

AMANEƐBɔ

FRɛ

/?Foroforɔ/Me hu me ho sɛ me

First name/Din a edikan _____ Last name/Din a etwatoɔ _____

Nipaban Barima ɔbaa Other - Iɛ identify as _____

Address _____ Dan akontahyɛdeɛ _____
Kasa a wo ka wo fie

City/Kuro _____ Postal code/Poso ofese _____

Telefon pɔn (_____) _____ - _____ Foforo (_____) _____ - _____

Ayaresabea krataa _____ Awoda _____ Da _____ / bosome _____ / Afe _____

ɔhwɛ a edi mu
ɔhwɛ ho mmara

Wo wo nkrataa so _____

Emergency contact 1/Deɛ wofrɛ no biribi si mpofirim a _____

Telefon pɔn (_____) _____ - _____ Telefon foforo (_____) _____ - _____

Ɔhwɛ a ɔtɔ 2 a wofrɛ no biribi si mpofirim a 2/ _____

telefonpɔn (_____) _____ - _____ Alt. phone/Telefon foforo (_____) _____ - _____

ɔhwɛfoɔ _____

Telefon (_____) _____ - _____

APɔMTEɛ HO ABAKɔSɛM A ɛHO Wɔ MFASOɔ

APɔMTEɛ HO NSEM (angina, heart attack, bypass, pacemaker)

- | | | |
|---|---|--------------------------------------|
| <input type="checkbox"/> Stroke | <input type="checkbox"/> Diabetic (Insulin / Non Insulin dependent) | <input type="checkbox"/> Cancer |
| <input type="checkbox"/> Hypertension (high blood pressure) | <input type="checkbox"/> COPD (emphysema, bronchitis) | <input type="checkbox"/> Alzheimer |
| <input type="checkbox"/> Congestive heart failure | <input type="checkbox"/> Seizure (convulsions) | <input type="checkbox"/> Dementia |
| | <input type="checkbox"/> Asthma | <input type="checkbox"/> Psychiatric |

Foforo _____



[Empty form area]

NNURO A WO KYIRI NNURO

Nnooma a wo kyiri a wonnim ASA (Aspirin) Sulpha Codeine

1) _____ 6) _____ 11) _____
Foforo _____

2) _____ 7) _____ 12) _____

3) _____ 8) _____ 13) _____

NNOOMA SONOKO A εΣΕΣΕ WO HU

Communicable infection / disease _____

Foforo _____

Hospital affiliation _____ Extensive history

Specialty (Dialysis, neuro, etc.) _____

MOBILITY / SENSORY

Dentures Visual (impairment / glasses / blind) Hearing (impairment / aid / deaf)

Mobility issues (cane / wheelchair / walker / motorized scooter / prosthetic limb)

ANIMALS IN YOUR HOME/MMOA WOWO WO FIE

List of pets and pet care instructions/Twerε ayεnmmao ne ayεnmmao so hwe _____


Are any of these pets a service animal? No Yes _____

Care contact 1 _____ Phone (_____) _____ - _____

Care contact 2 _____ Phone (_____) _____ - _____

Completed by _____ Date ____/____/____
day month year



 Frɛ **416-981-5500** fa bisa saa
banbo ho akwankyerɛ yi wɔ
kasa foforo mu anaa wɔ kwan
foforo so.

