

Item 5

Contract Management Update

January 25, 2021
Tenant Services Committee





5 Contract Management Update

Purpose

- To provide an update on the Contract Management (“CM”) portfolio.

Background

- In July 2020, Toronto Community Housing (“TCHC”) took actions to enhance oversight and service delivery within the CM portfolio.

Update

- In December 2020, TCHC completed the transition of all 24 developments and more than 3,800 units in the West region.