



Report on Business Arising from Public Meeting Minutes
TSC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TSC:2018-38 November 2, 2018	Smoke-Free Policy Management to provide update on development of Smoke-Free Policy.	In progress	March 24, 2021	Chief Operating Officer
2. TSC:2019-46 December 5, 2019	Violence Reduction Program <ul style="list-style-type: none"> Joint presentation with S DFA re: V RP MOU and funding arrangement. 	In progress	March 24, 2021	Chief Operating Officer
	<ul style="list-style-type: none"> Management to report back with how we are addressing violence in non-V RP communities from a tenancy management perspective. 	In progress	March 24, 2021	Chief Operating Officer
3. TSC:C2020-05 February 3, 2020	CSU Annual Report Management to provide annual CSU report to TSC, expanding on information reported to the TPS Board of Directors, with the annual report to TPS to be appended as an attachment. Report to also include overview of average CSU daily activities.	In progress	March 24, 2021	Senior Director, Community Safety Unit

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<p>4. TCHC:2020-27 April 27, 2020 Board meeting</p>	<p>Lawrence Heights Community Benefits Agreement</p> <p>Prior to issuing RFP for Phases 2 & 3 at Lawrence Heights, the Chief Development Officer to bring the proposed community benefits agreement forward for input from the TSC, including details of how community benefits will be tracked particularly in terms of employment and training.</p>	In progress	March 24, 2021	Chief Development Officer
<p>5. September 3, 2020 meeting</p>	<p>Corporate Goals for Redevelopment</p> <p>Management to present a report outlining the broader corporate goals and objectives that the revitalization program aims to achieve, outside of leveraging land value and replacing buildings.</p>	In progress	March 24, 2021	Chief Executive Officer
<p>6. September 3, 2020 meeting</p>	<p>CCTV Cameras</p> <p>Management to report back on the impact of CCTV cameras in helping to reduce crime in TCHC communities.</p>	In progress	March 24, 2021	Senior Director, Community Safety Unit

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7. September 3, 2020 meeting	<p>CSU Demographics</p> <p>Governance staff to include the briefing note addressing Community Safety Unit (“CSU”) demographics in the materials for the next TSC meeting.</p>	Complete	Confidential briefing note included in January 25, 2021 in-camera materials	Senior Director, Community Safety Unit
8. November 20, 2020 Board meeting	<p>Employment Opportunities for Tenants</p> <p>Management to bring a report to the Tenant Services Committee summarizing employment opportunities available to TCHC tenants, and clarifying if there is a job portal specific for tenants applying to positions at TCHC.</p>	Complete	January 25, 2021 (TSC:2021-08)	Chief Operating Officer
9. November 24, 2020 meeting	<p>Arrears Performance Measures</p> <p>Management to report back to the TSC re: the performance measures that were in place for addressing arrears when the former Asset Management division was responsible for tenancy management.</p>	In progress	March 24, 2021	Chief Operating Officer

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<p>10. TSC:2020-43 November 24, 2020</p>	<p>Commercial Tenancies</p> <p>At the December 15, 2020 Board meeting, Management to provide a report on:</p> <ul style="list-style-type: none"> • the number of commercial tenants who participated in phase 1 of the Canada Emergency Commercial Rent Assistance program; • the number of commercial tenants who took part in TCHC's rent deferral program; • current commercial rent arrears; and • whether commercial tenants are eligible for the current subsidy. 	Complete	December 15, 2020 Board meeting (TCHC:2020-95)	Vice President, Facilities Management
<p>11. TSC:2020-43 November 24, 2020</p>	<p>Pest Control Repeat Treatments</p> <p>Management to report back to the TSC with the number of repeat pest control treatments, broken down by the number of repeat treatments (e.g. two treatments, three treatments, more than three treatments for the same unit) and clarifying which types of treatments require more than one treatment to be successful.</p>	In progress	March 24, 2021	Chief Operating Officer

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<p>12. TSC:2020-43 November 24, 2020</p>	<p>Chief Operating Officer's Report on Tenant Services and Initiatives</p> <p>General Counsel & Corporate Secretary to poll TSC members for input into what information they want included in the Chief Operating Officer's Report on Tenant Services and Initiatives on a go forward basis, and the COO to implement such changes in future iterations of the report.</p>	Complete	Addressed offline	General Counsel & Corporate Secretary and Chief Operating Officer
<p>13. TCHC:2020-87 December 15, 2020 Board meeting</p>	<p>TCHC Provision of Internet Access to All TCHC Households</p> <p>As part of the feasibility study, Management look at the feasibility of providing internet to all units (e.g. RGI, Affordable and Market units), the associated costs, and the potential for cost recovery from tenants paying varied amounts for access.</p>	In progress	November 18, 2021	Chief Operating Officer

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14. TCHC:20 20-88 December 15, 2020 Board meeting	CSU Staffing Compliment Management to refer to the next TSC meeting information with respect to the staffing compliment within CSU in the context of the TSC's oversight of the Violence Reduction Program.	Complete	January 25, 2021 (TSC:C2021 -10)	Chief Operating Officer