



TENANT SERVICES COMMITTEE MEETING

AGENDA

PUBLIC SESSION

Date: July 13, 2023

Time: 8:45 a.m. – 9:55 a.m.

Location: WebEx

Time	Description	Action		Presenter
Public Agenda				
8:45	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of June 13, 2023	Information	Minutes <i>5 minutes</i>	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List <i>5 minutes</i>	Chair
	6. Chief Operating Officer's Reports			
	a) TCHC's Operational Performance Measures	Information	TSC:2023-32 <i>10 minutes</i>	Acting Chief Operating Officer
	b) Tenant Complaints Update	Information	TSC:2023-33 <i>10 minutes</i>	Acting Chief Operating Officer

Time	Description	Action		Presenter
	c) Tenant Engagement Refresh Update	Information	TSC:2023-34 <i>10 minutes</i>	Acting Chief Operating Officer and City of Toronto Staff
	7. Facilities Management Reports			
	a) Update on Tenant Led Improvements in Basement Spaces	Information	TSC:2023-35 <i>15 minutes</i>	Vice President, Facilities Management
	b) Status Update on TCHC's Air Conditioning Exchange and Replacement Program	Information	TSC:2023-36 <i>15 minutes</i>	Vice President, Facilities Management

TERMINATION