



Toronto  
Community  
Housing

Toronto Community  
Housing Corporation  
931 Yonge Street  
Toronto, Ontario  
M4W 2H2  
Tel: 416-981-4223

# BOARD OF DIRECTORS

April 6, 2004 – 9:30am

931 Yonge Street, Ground Floor Board Room

## PUBLIC AGENDA

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**CHAIR’S POLL RE CONFLICT OF INTEREST**

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**CONFIRMATION OF MINUTES OF TCHC FEBRUARY 23, 2004**

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**APPROVAL OF AGENDA AND REVIEW OF AGENDA ORDER**

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**REVIEW OF AGENDA (all items not held will be voted together without discussion)**

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### COMMITTEES:

#### FINANCE/AUDIT COMMITTEE

1. Minutes – February 16, 2004

#### HUMAN RELATIONS COMMITTEE

2. Fair Wage Policy..... H.Ball

#### COMMUNICATIONS COMMITTEE

3. Framework for TCHC Response to Major Incidents..... E.Carroll
4. Corporate Communications Plan 2004 ..... J.MacLean

#### GOVERNANCE COMMITTEE

5. Proposal for Board Workshop on Governance..... E.Carroll
6. Board Nominations – Tenant Representatives Running For Board Selection..... E.Carroll

**ACTION:**

- 7. Report on Tenant Paid Utilities ..... H.Lawson
- 8. Report on TCHC Offering Rewards ..... R.Soegtrop

**INFORMATION:**

- 9. Financial Impact of Downloading ..... H.Lawson
- 10. Report on Role of Call Centre ..... R.Soegtrop
- 11. Report on Approach to Addressing Maintenance  
Issues ..... D.Creighton
- 12. Report on Strategies for Youth..... R.Soegtrop
- 13. Report on Don Mount Court..... D.Ballantyne  
(Report not yet available)

**IN CAMERA**

- 14. Human Relations Committee Minutes – February 10, 2004
- 15. Governance Committee Minutes – February 11, 2004
- 16. Board of Directors Minutes February 23, 2004
- 17. Board of Directors Special Meeting Minutes March 10, 2004