



Tenant & Community Services Committee

931 Yonge Street
Toronto M4W 2H2

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The Tenant & Community Services Committee of Toronto Community Housing Corporation met on September 16, 2010, in the Main Floor Conference Room, 931 Yonge Street, commencing at 9:36 am.

Committee Ms. Michelle Joseph, Chair
Directors Councillor Suzan Hall, Vice Chair
present: Ms. Zahra Dhanani
Mr. David Mitchell
Ms. Catherine Wilkinson

Also present: Mr. Steve Floros, Acting Chief Operating Officer
Mr. Hugh Lawson, Director, Strategic Planning & Research
Ms. LoriAnn Girvan, Director, Community Health
Ms. Marta Asturi, Legal Counsel and Assistant Corporate Secretary
Ms. Terry Skelton, Director, Community Safety

Ms. Michelle Joseph, the Chair, called the meeting to order and Mr. Kamba Ankunda served as recording secretary.

DECLARATION OF CONFLICT OF INTEREST

The Chair requested members of the Tenant & Community Services Committee to indicate any agenda item in which they had a conflict of interest, together with the nature of the interest. None were declared.

CONFIRMATION OF AGENDA

Motion carried **ON MOTION DULY MADE** by Mr. David Mitchell, seconded by Ms. Catherine Wilkinson, the Tenant & Community Services Committee unanimously approved the agenda.

MINUTES CONFIRMATION OF TENANT & COMMUNITY SERVICES COMMITTEE MINUTES – JULY 16, 2010

Motion carried **ON MOTION DULY MADE** by Mr. David Mitchell, seconded by Ms. Catherine Wilkinson, the Tenant & Community Services Committee adopted the above-captioned minutes and recommended they be forwarded to the Board of Directors for information.

ITEM 1 **SECOND QUARTER 2010 TENANT AND
COMMUNITY SERVICES COMMITTEE
PERFORMANCE REPORT** TCSC:2010-09

The Tenant & Community Services Committee had before it the above-captioned report (TCSC:2010-09) from the Chief Executive Officer.

Mr. Steve Floros presented the above report and noted that it contains data on four measures that were aligned with two of the six outcomes under the responsibility of this Committee. He indicated that he was looking forward to feedback from the Committee on areas that need to be added.

The Committee requested to know if there were forums or mental health strategies being used to address the education of tenant leaders on how to address mental health issues.

Ms. Terry Skelton informed the Committee that the staff is exploring opportunities on how to address mental health education. Two areas have been identified: the upcoming workshop in December where Mental Health will be one of key areas to address; and the launching of the Community Standards protocol where an understanding of values of mentally ill tenants will be addressed. This process will involve both tenants and the staff.

Motion carried **ON MOTION DULY MADE** by Mr. David Mitchell, seconded by Councillor Suzan Hall, the Tenant & Community Services Committee received the report for information and recommended that performance measures that are below target be forwarded to the Board of Directors.

ITEM 2 **COMMUNITY SAFETY INITIATIVES – STATUS
UPDATE** TCSC:2010-10

The Tenant & Community Services Committee had before it the above-captioned report (TCSC:2010-10) from the Chief Executive Officer.

Mr. Steve Floros presented the report to the Committee and noted that Toronto Community Housing recognizes tenants' perception of safety and security has a significant impact on the community health and well being. Therefore since 2002, the corporation has worked to enhance community safety, developing and implementing strategies to reduce violence and crime, increasing community pride and addressing anti-social behaviors.

He informed the Committee that the Corporation uses a community-inclusive and holistic approach that incorporates partnerships, strategic (but pragmatic problem-solving approach), community control, community building, and community empowerment.

The Committee members were impressed with the improving statistics on community safety and recommended that staff seek feedback from tenants at the Tenant Forum, and to report back to the Committee on a potential strategy or initiative to highlight the improvement in community safety in our communities compared to the City as a whole.

The Committee also requested staff to report back on the process of implementing and maintaining the CCTV cameras.

Motion carried **ON MOTION DULY MADE** by Councillor Suzan Hall, seconded by Ms. Zahra Dhanani, the Tenant & Community Services Committee received the report for information.

ITEM 3 **USE OF CLOSED CIRCUIT TELEVISION (CCTV) FOOTAGE** TCSC:2010-11

The Tenant & Community Services Committee had before it the above-captioned report (TCSC:2010-11) from the Chief Executive Officer.

Mr. Steve Floros made a presentation summarizing the contents of the above captioned report. He noted that tenants together with security staff work together in identifying spots for camera locations.

Motion carried **ON MOTION DULY MADE** by Mr. David Mitchell, seconded by Catherine Wilkinson, the Tenant & Community Services Committee received the report for information.

ITEM 4 **CADET PROGRAM - PRESENTATION** ITEM 4

The Tenant & Community Services Committee had before it the above-captioned presentation.

Mr. Geoff Morgan made the above presentation highlighting that the program is being developed to facilitate mentoring of the youth to develop and host a youth cadet mentoring program. This program is through partnership with Toronto Police Services and agreement with the Union (OPSEU). The program supports economic opportunities and

partnerships in support of the CMP. The program will provide exposure to positive police relations and open career path options for the youth.

The Committee applauded the program.

Motion carried **ON MOTION DULY MADE** by Mr. David Mitchell, seconded by Catherine Wilkinson, the Tenant & Community Services Committee received the presentation for information.

ITEM 5 **VOTER EDUCATION UPDATE – 2010** **MUNICIPAL ELECTIONS** **TCSC:2010-12**

The Tenant & Community Services Committee had before it the above-captioned report (TCSC:2010-12) from the Chief Executive Officer.

Motion carried **ON MOTION DULY MADE** by Mr. David Mitchell, seconded by Ms. Catherine Wilkinson, the Tenant & Community Services Committee received the report for information.

ITEM 6 **2010 TENANT FORUM** **TCSC:2010-13**

The Tenant & Community Services Committee had before it the above-captioned report (TCSC:2010-12) from the Chief Executive Officer.

Motion carried **ON MOTION DULY MADE** by Councillor Suzan Hall, seconded by Catherine Wilkinson, the Tenant & Community Services Committee received the report for information.

IN CAMERA PROCEEDINGS

Motion carried **ON MOTION DULY MADE** by Ms. Zahra Dhanani, seconded by Councillor Suzan Hall, the Tenant & Community Services Committee resolved to meet *in camera* to consider items A and B.

PUBLIC PROCEEDINGS

Motion carried At 10:57 a.m, the Chair announced the resumption of the public proceedings and the public meeting reconvened at that time.

ON MOTION DULY MADE by Ms. Catherine Wilkinson, seconded by Councillor Suzan Hall, the Tenant & Community Services Committee ratified the actions authorized during the *in camera* meeting.

ADJOURNMENT

The meeting of the Tenant & Community Services Committee was adjourned at 11:03 a.m.

Secretary

Chair, Tenant & Community Services Committee