

TORONTO COMMUNITY HOUSING CORPORATION

BOARD OF DIRECTORS TEE MEETING
OCTOBER 27, 2023

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WRITTEN DEPUTATIONS

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Dear TCHC BOARD:

2023-24 Corporate Insurance Renewal

TENANT INSURANCE is not properly informed to our RESIDENTS..

Last week we had a PIPE BURST at [REDACTED] Street.. that affected eight floors in total.. they belongings heavily damage .. but luckily is your fault.. page TWO:

However the VAST majority of my residents don't have a TENANT INSURANCE..

Their expectation is that TCHC will cover for any damage inside the UNIT.. fire.. water.. oh yeah they are deeply convinced you are their savior..

Most of the time that is not the case.... So we need to be MORE PROACTIVE to share this information for tenants..

but luckily is your fault.. page TWO of the report :

HSC Core Program: Insurance coverage acquired through HSC, which includes commercial general liability, property, crime, boiler and machinery, and director's and officer's liability ..

Hmm that is where the HUMAN RIGHTS SETTLEMENTS COMES FROM right? Wow..

So...

[REDACTED] STREET \$30 million RENEWAL PROJECT has been delayed for a year ... and that is troubling what is more troubling is I am hearing LEAKAGE

of the old BOILERS at [REDACTED] Street .. this will surely IMPACT your INSURANCE

SOLUTION: ADD to the Master renewal plan "NEW BOILERS " for [REDACTED] street they are old is my understanding

We currently have not heat or warm water as per signs .. every WINTER SEASON.. the SOLUTION is simple.. find the money to replace the BOILER. (UPDATE the heat and hot water has returned until it break down again) right?

[REDACTED]

For the RECORD: I have worked as a member of the consulting process of our building since 2017 and years back advocating for funding which the TCHC board approved in 2016

I am concerned about Jobs for our Residents as part of the SDP Social Development Plan of Regent Park and COMMUNITY BENEFITS for [REDACTED] residents and many other good plans

We want action I am aware that Local Management can do so much so I am speaking as the TENANT REP of [REDACTED] street BIFAC members last TUESDAY and TODAY Thursday again to request an UPDATE on the CONSTRUCTION at [REDACTED] Street

PARTICULARLY JOBS for my RESIDENTS.. the SOCIAL IMPACT is important as the STRUCTURAL renewal.. we want to create AMBASSADORS jobs to spread news of the construction.. to be the involved during the project sharing information as TENANT INSURANCE and other services a PAID JOB to get people out of POVERTY..

[REDACTED]



Sincerely

Miguel

PS:

Also the Balconies will look more at par with the other TCHC buildings in Regent Park if we have glass instead of a metal sheet a style from the 70's? I don't understand why you so cheap to provide us old fashion BALCONIES instead of new modern balconies...


Monday, October 23, 2023

If you are having issues with heat
and/or hot water in your unit

Call Client Care to report it:
416 981-5500.

Toronto Community Housing

OUT OF SERVICE: HEAT



The heating system is not working.

We expect this to be fixed by:
As soon as possible

We apologize for any inconvenience this may cause.

Questions?
If you have any questions, talk to your Superintendent/Property Manager, email help@torontohousing.ca or call the Client Care Centre at **416-981-5500**.

Posted on: October 23, 2023

Deputations - Ann-Marie Tomlinson

Item 9B- Vendor Award: Supply, Delivery, and Installation of New Appliances to the West Portfolio

Item 11A - OCHE Bi-Annual Update – January to June 2023

TCHC Public Board Meeting -October 27, 2023

Deputations number one

Item 9B

If the board could think about ordering new hood vents, over the stoves in townhouses West End. It's a very important need when you're cooking in our kitchens. If we don't have fans to circulate blow out the air, the kitchen become smoky so we need an avenue for this, or even hood fans so we can remove the smell and the fumes out of our kitchen outside.

Deprecation number two

11A

This is important document most tenants do not know about the support program of OCHE, we should have flyer posted in our buildings townhouses and Tenant Rep meeting should discuss these services so we can bring back the information to our communities how officers should have flyers posted.

Arrears

not the only way for evictions and we have to look at the other aspects which is so important that we talk about the other aspects of eviction filed building is building up issues in tenant files and not resolving them to create evictions and then labelling tenants. Antisocial, which staff are doing to create evictions for some of their tenants, which is wrong shows biasness

And we have to think about why certain staff conduct themselves in these manners and general managers and managers are allowing their staff to conduct these type of behaviors. It's a deep issue that must be addressed immediately. Additionally, they then spread this poison behaviour with they're partners of service which is very wrong.

Ann - Marie, Duncanwoods, Tenant Rep