



## Office of the Commissioner of Housing Equity (“OCHE”) Bi-Annual Update – July to December 2022

Item 9A

April 24, 2023

Board of Directors

**Report:** TCHC:2023-19

**To:** Board of Directors (the “Board”)

**From:** Tenant Services Committee (“TSC”)

**Date:** March 28, 2023

### **PURPOSE:**

The purpose of this report is to provide the Board of Directors with the Office of the Commissioner of Housing Equity’s (“OCHE”) Bi-Annual Update for the period of July 1 to December 31, 2022.

### **RECOMMENDATION:**

It is recommended that the Board receive this report for information.

### **TSC:**

This report was received by the TSC on March 28, 2023.

### **REASONS FOR RECOMMENDATIONS:**

The Bi-Annual Update highlights the OCHE’s case management, audit, and policy work through the period of July 1 to December 31, 2022, and focuses on the work metrics as outlined in the Board-approved 2022 OCHE Work Plan.

**IMPLICATIONS AND RISKS:**

The OCHE provides the Board with oversight of TCHC's operations related to evictions due to rental arrears and ensures that tenants avoid eviction where possible. The OCHE reports regularly on its activities and TCHC's performance in the areas within OCHE's jurisdiction. This regular reporting by the OCHE ensures the Board is aware of the OCHE's activities taken on its behalf and that they continue to align with the goals of the Board and TCHC.

**SIGNATURE:**

*"Melanie Martin"*

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Melanie Martin  
Commissioner of Housing Equity

**ATTACHMENT:**

1. OCHE Bi-Annual Report – July to December 2022

**STAFF CONTACT:**

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