



**Impact of the ModernTO Program
on Tenant Services**

**Item 11B
July 28, 2022
Board of Directors**

MOTION

Moved by:

Seconded by:

WHEREAS, at its meeting of April 6 and 7, 2022, City Council adopted a development strategy for a number properties, which included 931 Yonge Street and contemplates a market offering process for 931 Yonge Street;

AND WHEREAS, the report considered by Council, at that time, contemplates that TCHC staff working in its head office will be relocated to the civic center network;

AND WHEREAS, despite Toronto Community Housing Corporation's adoption of a Hub Model, 931 Yonge Street continues to provide a service location for tenants of Toronto Community Housing, including the location for in person Board and Committee meetings;

NOW THEREFORE, it is recommended that the Board request that:

- 1. TCHC management report to the Tenant Services Committee on the manner in which service to TCHC's tenants and TCHC's site requirements will be addressed as part of the proposed relocation of TCHC staff from 931 Yonge Street to the civic center network to ensure that tenants needs are considered as part of this process in accordance with the City's Tenants First Principles; and**
- 2. City staff leading the ModernTO program attend the TSC meeting at which the report is considered.**