



OCHE – 2020 Work Plan Performance Report

Item 4B

July 22, 2021

Board of Directors

Report: TCHC:2021-39D

To: Board of Directors (the “Board”)

From: Tenant Services Committee (“TSC”)

Date: May 4, 2021

PURPOSE:

The purpose of this report is to provide the Board with the Office of the Commissioner of Housing Equity’s (“OCHE”) 2020 Work Plan Performance Report.

RECOMMENDATIONS:

It is recommended that the Board approve the OCHE’s 2020 Work Plan Performance Report.

TSC:

This report was approved by the TSC on May 4, 2021.

REASONS FOR RECOMMENDATIONS:

The OCHE’s 2020 Work Plan Performance Report measures the results of the OCHE 2020 Work Plan. The OCHE 2020 Work Plan was approved by the Tenant Services Committee on October 7, 2019 and by the Board of Directors on December 12, 2019. The goals in the 2020 Work Plan were created to align with the 2020 TCHC Corporate Goals, which included Vibrant Communities, Service Excellence, and Business Foundations.

Structure of the OCHE's 2020 Work Plan Performance Results:

The OCHE's 2020 Work Plan Performance Report (**Attachment 1**) contains the three goals described in the OCHE 2020 Work Plan, which defined the OCHE's activities in 2020. Each item contains a number of targets, with a description of what the successful completion of the target will look like and whether the target was achieved. Details are provided of the work that was completed by the OCHE for each item.

IMPLICATIONS AND RISKS:

The OCHE's 2020 Work Plan Performance Report is a key aspect of the Board's oversight of the OCHE, and of the OCHE's accountability to the Board. Through the completion of this review process, the Board is able to ensure the activities of the OCHE continue to reflect the expectations of the Board, and for the Commissioner to receive feedback from the Board to assist the OCHE going forward.

SIGNATURE:

"Cynthia L. Summers"

Cynthia L. Summers
Commissioner of Housing Equity

ATTACHMENT:

1. OCHE 2020 Work Plan Performance Report

STAFF CONTACT:

Cynthia L. Summers, Commissioner of Housing Equity
416-632-7998
Cynthia.Summers@oche.ca