

Tenant Services Committee

931 Yonge Street, Ground Floor Conference Room

**Report on Business Arising from Public Meeting Minutes
TSC Action Item List**

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
<p>1. TSC:2021-34 May 4, 2021</p>	<p>Participatory Budgeting Program Prior to its reimplementation, Management to bring the plan for the participatory budgeting program to the TSC for discussion.</p>	In progress	To be brought back in advance of Participatory Budgeting being reintroduced	Chief Operating Officer
<p>2. TSC:2022-22 March 29, 2022</p>	<p>Tenant Led Improvements in Basement Spaces Management to report to the Board on a process through which tenants can work with TCHC in order to effect physical improvements to basements in townhouses owned by TCHC, at a tenant's expense.</p>	Complete	September 20, 2022 (Report TSC:2022-48)	Vice President, Facilities Management
<p>3. Board Motion July 28, 2022 Board Meeting</p>	<p>Impact of The ModernTO Program on Tenant Services Management to report to the Tenant Services Committee on the manner in which service to TCHC's tenants and TCHC's site requirements will be addressed as part of the</p>	Complete	September 20, 2022 (Report TSC:2022-50)	President & Chief Executive Officer

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	<p>proposed relocation of TCHC staff from 931 Yonge Street to the civic center network to ensure that tenants needs are considered as part of this process in accordance with the City's Tenants First Principles; and</p> <p>City staff leading the ModernTO program attend the TSC meeting at which the report is considered.</p>			
<p>4. TSC:2022-36</p> <p>July 6, 2022</p>	<p>TCHC'S Operational Performance Measurers</p> <p>Management to:</p> <ol style="list-style-type: none"> 1. provide additional data to respond to the year over year increase in TCHC's vacancy rate, including, but not limited to: <ol style="list-style-type: none"> i. a breakdown of vacancies by unit type, development, region, duration of vacancy and factors that contributed to the duration of vacancy; and ii. an explanation of the high vacancy rate in the Seniors Portfolio at the date of the Seniors Portfolio transfer; and 2. develop a plan to address this increase, 	<p>Complete</p>	<p>Report (TCHC:2022-51) was provided to the TCHC Board of Directors at the July 28, 2022 Board Meeting</p>	<p>Chief Operating Officer</p>

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	including strategies to address vacancies in TCHC's bachelor unit inventory.			
5. TSC:2022-38 July 6, 2022	Violence Reduction Program Update – Q1 2022 Management to report back on where the Neighbourhood Community Officers are deployed and how CSU aligns its resources with resources already provided by Toronto Police Services in the communities.	Complete	A Confidential Briefing Note is provided to the TSC in the in-camera session of the September 20, 2022 meeting.	Chief Operating Officer