

## **Good Morning**

I am here to speak on item 7 D

**Operational Performance Measures - June 09 2022 Tenant Services  
Committee**

I have Submitted my WRITTEN DEPUTATION by using Graphics to illustrate my comments. I do hope you receipt and have the chance to see them (2) Pictures

I am speaking as a TCHC resident and member of the Regent Park Neighborhood Association

First I want to acknowledge the Swansea Mews community it is really tragic what happened to 100 residents and we just want to say we are with you in this moment..In case I go over the 5 minutes I just email the Board Secretary sorry for the delay..

Swansea Mews, TCHC community to be displaced 100 residents because of structural damages. a ceiling collapsed and other empty units issues and I want to say that the Residents of TCHC are with you in Solidarity we are monitoring the displacement process and I hope their needs are met with regards food, temp housing and a future return date , this could lead to the revalitization of Swansa Mews turn this disaster in Community Benefits in new buildings.. and the RPNA have the experience in Regent Park. We can be consulted in the future

We know what happened. This is the result of the years of negligence by Liberals and Conservative Governments and the downloading of the municipalities and amalgamation of the TCHC Mike Harris cutting funding and OW rates in 1996 and now Doug Ford has not put his fair share of funding for City's projects with partnership with the Federal and Provincial .. Bad Doug Ford is holding down funds.. Doug Owes Money .. big time money I told this to the Mayor John Tory at the Executive Committee .. lack of funding for repairs and delay services call for repairs.. This is not to blame Jar Sharma and staff , lack of strong leadership at city hall Toronto prevented us from securing permanent funding for state of good repairs and maintenance..

I disagree and agree with the report on page 11.. that **Crime against Property** is a problem even if the number has decreased by ten .. but here comes Doug Ford and as

**we know he does not support social housing..  
Talking about delayed "Services Calls for Repairs"  
Picture : 2 bikes were stolen out of 220 Oak Street - Ebike  
Locker on March 09 2022 and May 22 , 2022**

**I have requested 3 different FOI's to help the Tenant  
Insurance Adjustor since I have a claim , Condo residents  
We have learned that similar issues with regards the  
failed CCTV units in Regent Park , People in the CONDOS  
and TCHC buildings crime rates under \$5000 has  
increased in the last year and decreased in the April 2022  
and is in accordance with the report There were 164  
crimes against property in April 2022 plus the. Second  
ebike stolen from 220 Oak Street on May 22 2022.**

**The CCTV Cameras at 220 Oak Street are in need of  
repairs that is the conclusion I arrived after talking to  
Toronto Community Special Constables and CSU staff  
and Legal as well. No manes to be provided to protect  
their jobs.**

**So depending who you ask at 932 Yonge Street you get  
different answers... specially upper management they  
will SWORE that the CCTV are in optimal performance I  
won't say names..**

**CSU Staff disagrees and I won't say names.. .. there is a  
delay in the Service Calls for Details. And those calls get  
"PRIORITIZED" so because of the high number of calls for  
service perhaps 220 Oak Street Second Level Parking P2  
fixed and is waiting for repairs since FEBRUARY 2021.**

**My Recommendation find out if your VENDOR is providing  
prompt CCTV Cameras repairs and why is the delay**

associated to?

**My second Photo that you have in front of you the picture of a hallway part of an FOI made in 2021 , specifically the 10th floor as you see we need extra CCTV units at each end of the hallways , the eye fish technology isn't enough to cover the end of the hallways. In additions I have been told that the quality of the videos are CHOPPY and INTERRUPTED and again no names to be provided..**

**TCHC claims to provided us with safe communities.. Our Community Building Committee at 220 Oak Street are aware of this gap and they wish that 2 additional CCTV get installed at 220 Oak Street We will submit a Petition if necessary**

**In conclusion I am recommending to allow us to conduct an audit of your CCTV units together with STAFF as part of the SAFETY WALKS that TCHC conducts every year with the Regent Park Safety Network one of the tables of the SDP plan for Regent Park let's verify that at TCHC properties TCHC cameras are working .. and Staff always wants us to believe that everything is okey , and the answer to my request to see the Cameras and check on the status of repair call services.. and legal says.. that we just can't .. because of Privacy Rules so all the "promotion" to building good relationships with TCHC Tenants ends at the door of the Legal Department.**

Thank you Very Much

Miguel

# BARBARA'S EBIKE STOLEN MARCH 09 2022



# MIGUEL'S EBIKE STOLEN MAY 24 2022

imgflip.com

Responsive Pictures

65 Oak 220 10<sup>th</sup> Floor Elevator Lobby on April 23, 2021 from 1:00 a.m. to 1:50 a.m.

