



TENANT SERVICES COMMITTEE MEETING

AGENDA

PUBLIC SESSION

Date: February 17, 2023
Time: 8:50 am. – 10:50 a.m.
Location: Virtual (NOT in person)

Agenda

Time	Description	Action	Pre-read	Presenter
Public Agenda (Revised)				
8:50	1. Chair's Remarks	Information	Verbal Report <i>5 minutes</i>	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of December 1, 2022	Information	Minutes <i>5 minutes</i>	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List <i>5 minutes</i>	Chair
	6. a) Office of the Commissioner of Housing Equity ("OCHE") 2023 Work Plan - Revised	TSC & Board Approval	TSC:2023-04 <i>15 minutes</i>	Interim Commissioner of Housing Equity

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Time	Description	Action	Pre-read	Presenter
	b) Office of the Commissioner of Housing Equity (“OCHE”) – 2022 Work Plan Performance Appraisal	TSC & Board Approval	TSC:2023-03 <i>15 minutes</i>	Interim Commissioner of Housing Equity
7.	Update on Tenant Led Improvements in Basement Spaces	Information	TSC:2023-05 <i>20 minutes</i>	Vice President, Facilities Management
8.	Chief Operating Officer’s Reports			
a)	TCHC’s Operational Performance Measures	Information	TSC:2023-06 <i>10 minutes</i>	Acting Chief Operating Officer
b)	Tenant Complaints Update	Information	TSC:2023-07 <i>20 minutes</i>	Acting Chief Operating Officer
c)	Tenant Engagement Refresh Update	Information	TSC:2023-08 <i>20 minutes</i>	Acting Chief Operating Officer
9.	2023 Public TSC Work Plan	TSC & Board Approval	TSC:2023-02 <i>5 minutes</i>	General Counsel & Corporate Secretary

TERMINATION